



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Iowa

- **14 Iowa applicants for the Baldrige Award (2005–2017)**
- **3 Iowa applicants in 2016–2017 represent 5,840 jobs, 14 work locations, \$816 million in revenues/budgets, and more than 200,000 customers served.**
- **4 Baldrige examiners from Iowa volunteered over \$60,000 in services in 2017.**

Iowa Recognition for Performance Excellence

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The Iowa Recognition for Performance Excellence (IRPE; www.iowaqc.org/irpe) process provides organizations in the state of Iowa an opportunity to self-assess or be externally evaluated against the Baldrige Criteria in order to improve their leadership and management practices to become more effective, efficient, and competitive in the world marketplace. The IRPE process also provides a mechanism for organizations to share learning regarding best practices of performance excellence.

2012–2017 Iowa Recognition for Performance Excellence Award Recipients

Firestone Agricultural Solutions (Gold)	Lennox Industries (Bronze)
Genesis Health System (Gold)	Iowa Valley Community College District (Bronze)
Mary Greeley Medical Center (Gold)	Henry County Medical Center (Bronze)
Bridgestone Americas Agricultural Tire Operations (Silver)	D&B Agro Systems (Progress)
Iowa Donor Network (Silver)	America's Small Business Development Center (Commitment)
Urbandale Community School District (Silver)	Fairfield School District (Commitment)
Davenport Ambulance Corp; Medic EMS (Bronze)	

Success Story



Firestone Agricultural Solutions tire operations, in Des Moines, is a division of Bridgestone America, headquartered in Nashville, Tennessee. The organization operates a 2.5 million-square-foot building and employs 1,408 Iowans. Firestone Agricultural Solutions' products have exceeded its competitor's performance in excess of 20% in each of the past 6 years, leading to a larger market share in the agricultural tire sector.

AHCA/NCAL National Quality Award Recipients in Iowa

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Accura HealthCare of Baxter (Bronze, 2017)	Lone Tree Health Care Center dba Pioneer Park (Bronze, 2015)
Accura HealthCare of Cherokee (Bronze, 2017)	Lyon Specialty Care (Bronze, 2017)
Accura HealthCare of Newton East (Bronze, 2017)	Manilla Manor (Bronze, 2016)
Accura HealthCare of Newton West (Bronze, 2017)	Manson Good Samaritan Center (Bronze, 2017)
Accura HealthCare of Pomeroy (Bronze, 2017)	Marian Home (Bronze, 2015)
The Alverno Health Care Facility (Gold, 2017)	Martin Health Center (Bronze, 2015)
The Ambassador Sidney, Inc. (Bronze, 2015)	MeadowView Memory Care Village (Bronze, 2015)
Atlantic Nursing and Rehab Center (Silver, 2015)	Montezuma Specialty Care (Bronze, 2016)
Avoca Lodge Assisted Living (Bronze, 2017)	Morningside Healthcare Community (Bronze, 2015)
Bedford Specialty Care (Silver, 2017; Bronze, 2016)	New Hampton Nursing & Rehab. Center (Bronze, 2015)
Belle Plaine Specialty Care (Bronze, 2017)	Northcrest Living Center (Bronze, 2015)
Briarwood Healthcare Center (Bronze, 2015)	Northern Mahaska Specialty Care (Bronze, 2016)
Carroll Health Center (Bronze, 2015)	Odebolt Specialty Care (Bronze, 2016)
Centerville Specialty Care (Bronze, 2017)	Ottumwa Good Samaritan Ctr (Bronze, 2017)
Char-Mac Assisted Living (Bronze, 2016)	Parkview Manor, Inc. (Bronze, 2016)
Chautauqua Guest Home #2 (Bronze, 2017)	Pleasant View (Bronze, 2016)
Clarence Nursing Home, Inc. (Silver, 2016)	Prairie View (Bronze, 2015)
Clearview Home (Bronze, 2016)	Premier Estates of Muscatine, LLC (Bronze, 2016)
Clearview Homes & Estates (Bronze, 2016)	Premier Estates of Toledo (Bronze, 2017)
Colonial Manor of Amana, Inc. (Bronze, 2016)	Red Oak Healthcare Community (Bronze, 2015)
Community Memorial Health Center (Bronze, 2015)	Ridgeview Assisted Living (Bronze, 2016)
Correctionville Specialty Care (Bronze, 2016)	Rock Rapids Health Centre (Bronze, 2016)
Crestview Specialty Care (Silver, 2017)	Scenic Living Communities (Bronze, 2016)
Dunlap Specialty Care (Bronze, 2017)	Shady Oaks Care Center (Bronze, 2015)
Estabrook Lodge Assisted Living (Bronze, 2016)	Sibley Specialty Care (Silver, 2017; Bronze, 2016)
The Gardens Assisted Living—Cherokee (Bronze, 2015)	Southridge Specialty Care (Bronze, 2017)
The Gardens of Jefferson (Bronze, 2015)	Stanton Care Center (Bronze, 2016)
Grundy Care Center (Silver, 2015)	State Center Specialty Care (Bronze, 2016)
Heritage Nursing Home (Bronze, 2015)	Summit Pointe Senior Living Community (Bronze, 2016)
Homestead of Creston (Bronze, 2017)	Sunnycrest Nursing Center (Bronze, 2017)
Homestead of Knoxville (Bronze, 2016)	Sunrise Terrace Nursing & Rehabilitation (Bronze, 2015)
Homestead of Mason City (Bronze, 2017)	Unity Point Health—St. Luke's Hospital Living Center West (Bronze, 2015)
IOOF Home (Bronze, 2017)	Valley View Nursing & Rehabilitation Center (Bronze, 2015)
Jersey Ridge Place (Bronze, 2015)	Welcov Assisted Living at Alta (Bronze, 2015)
The Kensington (Silver, 2017)	Welcov Assisted Living at Spirit Lake (Bronze, 2015)
Kensington Place Assisted Living (Bronze, 2016)	Westridge Quality Care and Rehabilitation (Bronze, 2015)
Kingsley Specialty Care (Bronze, 2017)	Wheatland Manor (Bronze, 2015)
La Porte City Specialty Care (Bronze, 2016)	
Laurens Care Center (Bronze, 2015)	