



About the Baldrige Performance Excellence Program

Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the competitive global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the greater Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by teams of trained experts, presentations and workshops on how to improve, and conferences and other events that showcase best management practices.

Baldrige in Nebraska

- **3 Nebraska applicants for the Baldrige Award (2005–2016)**
- **1 Nebraska applicant in 2016 represents 287 jobs, 3 work locations, more than \$46 million in revenues/budget, and more than 30,000 customers served.**
- **3 Baldrige examiners from Nebraska volunteered more than \$45,000 in services in 2016.**

Great Plains Performance Excellence

The Alliance for Performance Excellence (www.baldrigepe.org/alliance), a network of regional, state, and local Baldrige-based programs, serves organizations from all industry sectors and nearly all U.S. states. These programs rely on the Baldrige Program for the Baldrige Excellence Framework and other resources but operate without financial support from the Baldrige Program. Nebraska is served by Great Plains Performance Excellence (www.greatplainsperformance.org). Its mission is to promote performance excellence in Nebraska through training of examiners on the Baldrige Criteria, site visits, application reviews, and general training.

2015 Performance Excellence Award Winner in Nebraska

Community Hospital, McCook (Peak Award, given by Rocky Mountain Performance Excellence)

Success Story



Community Hospital is a 25-bed critical access hospital accredited through the Joint Commission. It offers five primary service lines on campus in McCook, with physicians' assistants at rural clinics. It serves southwestern Nebraska, as well as northwestern Kansas communities, with a workforce of approximately 301 employees.

Selected Results

- At 100% for three Center for Medicare and Medicaid Services core measures
- National top 10% for median time to EKG
- 99.1th percentile in PRC inpatient perception survey for overall quality of care
- 96.8th percentile for home health care willingness to recommend
- Higher than 90th percentile for employee satisfaction with the hospital as a place to work

AHCA/NCAL National Quality Award Winners in Nebraska

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Central City Care Center (2016, Silver)	Welcov Assisted Living at Scottsbluff (2016, Bronze)
David Place (2016, Silver)	Westgate Assisted Living (2016, Bronze)
Good Samaritan Society—Syracuse (2016, Silver)	The Willows Assisted Living (2016, Bronze)
Heritage Care Center (2016, Silver)	The Ambassador Lincoln (2015, Silver)
Samaritan Springs (2016, Silver)	The Ambassador Omaha (2015, Silver)
South Haven Living Center (2016, Silver)	Brookefield Park (2015, Silver)
Brookestone Village (2016, Bronze)	David Place (2015, Silver)
Gateway Vista (2016, Bronze)	The Evergreen Assisted Living Residence (2015, Silver)
Golden Ours Convalescent Home (2016, Bronze)	Good Samaritan Society—Syracuse (2015, Silver)
Good Samaritan Society—Beatrice (2016, Bronze)	Good Samaritan Society Linden View Assisted Living (2015, Silver)
Good Samaritan Society Longs Creek Village (2016, Bronze)	Good Samaritan Society Villa Assisted Living (2015, Silver)
Grand Island Veteran's Home (2016, Bronze)	Heritage of Bel-Air, Inc. (2015, Silver)
Heritage Crossings (2016, Bronze)	Heritage Estates (2015, Silver)
Heritage of Red Cloud (2016, Bronze)	Hooper Care Center (2015, Silver)
Highland Park Care Center (2016, Bronze)	Lancaster Rehabilitation Center (2015, Silver)
Imperial Manor Nursing Home (2016, Bronze)	Morys Haven (2015, Silver)
Louisville Care Center (2016, Bronze)	Papillion Manor (2015, Silver)
Midwest Homestead of Hastings (2016, Bronze)	Plum Creek Healthcare Community (2015, Silver)
North Platte Care Center (2016, Bronze)	Rose Lane Home (2015, Silver)
Nye Legacy (2016, Bronze)	Samaritan Springs (2015, Silver)
Nye Square (2016, Bronze)	Sunrise Country Manor (2015, Silver)
Parkview Home Inc. (2016, Bronze)	Sutherland Care Center (2015, Silver)
Prairie Pines Lodge (2016, Bronze)	Tiffany Square Care Center (2015, Silver)
Premier Estates of Kenesaw (2016, Bronze)	Welcov Assisted Living at Ogallala (2015, Silver)
Regency Square Senior Living (2016, Bronze)	Welcov at Kearney (2015, Silver)
St. Jane de Chantal Long Term Care Services (2016, Bronze)	Crestview Care Center (2014, Silver)
Sumner Place Skilled Nursing & Rehabilitation (2016, Bronze)	Ridgewood Rehabilitation & Care Center (2014, Silver)
	8 Bronze recipients (2014)

Baldrige in the U.S.

- **U.S. organizations applying for the Baldrige Award have received 1,673 feedback reports detailing organizational strengths and opportunities for improvement.**
- **106 Baldrige Award recipients share their role-model practices with other organizations.**
- **2010–2016 applicants represent 589,635 U.S. jobs, 2,815 work sites, more than \$147 billion in revenues/budgets, and nearly 450 million customers served.**