



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Washington

- **6 Washington applicants for the Baldrige Award (2005–2017)**
- **2 Washington award applicants in 2011 represent 6,948 jobs, 92 work locations, \$1 billion in revenues/budgets, and 1.7 million customers served.**
- **4 Baldrige examiners from Washington volunteered over \$60,000 in services in 2017.**

Performance Excellence Northwest

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

Performance Excellence Northwest (www.wsqa.net/) is a nonprofit organization focused on providing products and services to develop business excellence capabilities within organizations, individuals, and communities located in the Pacific Northwest using the Baldrige Excellence Framework and leading continuous improvement tools. We partner with leaders to help them build relationships that bring information, resources, knowledge, and best practices to their organizations.

2011–2017 Performance Excellence Northwest Award Recipients in Washington

Del Norte Credit Union (Leadership Award)
MultiCare Health System (Leadership Award)
Yakima Valley Memorial Hospital (Achievement Award)
King County Department of Assessments (Commitment Award)
Whitewater Creek, Inc. (Commitment Award)

AHCA/NCAL National Quality Award Recipients in Washington

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and post-acute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Alaska Gardens Health & Rehab. Center (Bronze, 2015)
Americana Health & Rehabilitation (Bronze, 2015)
Avamere Heritage Rehabilitation Tacoma (Bronze, 2017)
Bremerton Health & Rehabilitation Center (Bronze, 2015)
Buena Vista Healthcare (Bronze, 2016)
Burien Nursing & Rehabilitation Center (Bronze, 2015)
Canterbury House (Bronze, 2015)
Cascade Park Care Center (Bronze, 2015)
Channel Point Village (Bronze, 2015)
Columbia Crest Center (Bronze, 2014)
Country Meadow Village (Bronze, 2014)
Discovery Nursing & Rehabilitation (Silver, 2015)
El Dorado West (Bronze, 2014)
Emeritus at Lynnwood (Bronze, 2014)
Enumclaw Health & Rehabilitation Center (Bronze, 2015)
Everett Care & Rehabilitation Center (Bronze, 2014)
Expressions at Enumclaw (Bronze, 2014)
Forest Ridge Health & Rehabilitation (Bronze, 2014)
Fort Vancouver Post-Acute (Bronze, 2016)
Frontier Rehab. & Extended Care Center (Bronze, 2015)
Grandview Village (Bronze, 2015)
Harbor Place at Cottessmore (Bronze, 2014)
Harbor Tower Village (Bronze, 2014)
Harmony House Health Care Center (Bronze, 2015)
Health & Rehabilitation of North Seattle (Bronze, 2015)
High Point Village (Silver, 2015; Bronze, 2014)
Highland Health & Rehabilitation (Bronze, 2015)
Island Health & Rehabilitation (Bronze, 2015)
Issaquah Nursing & Rehabilitation Center (Silver, 2016)
Lake Ridge Alzheimer's Care Center (Bronze, 2014)
Landmark Care & Rehabilitation (Bronze, 2015)
Life Care Center of Kirkland (Silver, 2015)
ManorCare Health Services Lynnwood (Silver, 2015)
Maple Creek of Lakewood (Bronze, 2016)
Merry Haven Care Center, LLC (Bronze, 2014)
Mill Ridge Village Retirement & Assisted Living (Bronze, 2014)
Monroe House Senior Living Community (Bronze, 2014)
Nikkei Manor (Bronze, 2014)
North Auburn Rehabilitation & Health Center (Bronze, 2014)
North Cascades Health & Rehabilitation (Bronze, 2015)
Olympic Alzheimer's Residence (Bronze, 2014)
Pacific Specialty & Rehabilitation (Bronze, 2015)
Park Ridge Care Center (Silver, 2015)
Park Royal Health & Rehabilitation Center (Bronze, 2015)
Park View Villas (Bronze, 2014)
Patriots Glen Assisted Living & Memory Care (Bronze, 2016)
Peoples Retirement Community (Bronze, 2015)
The Ponderosa Assisted Living Community (Bronze, 2016)
Prestige Assisted Living at Hazel Dell (Silver, 2017; Bronze, 2014)
Prestige Care & Rehabilitation—Burlington (Bronze, 2014)
Prestige Care & Rehabilitation—Grandview (Bronze, 2014)
Prestige Care & Rehabilitation Parkside (Bronze, 2015)
Prestige Care & Rehab.—Pinewood Terrace (Bronze, 2014)
Prestige Care & Rehabilitation—Sunnyside (Bronze, 2017)
Prestige Care, Assisted Living, & Rehab.—Richland (Bronze, 2017)
Prestige Senior Living Bridgewood (Bronze, 2017)
Prestige Senior Living Rosemont Retirement & Assisted Living (Bronze, 2017)
Puyallup Nursing & Rehabilitation (Silver, 2017)
Puyallup Nursing & Rehabilitation Center (Bronze, 2015)
Renton Nursing & Rehabilitation (Bronze, 2016)
Riverside East Retirement & Assisted Living (Silver, 2015; Bronze, 2014)
Riverside Health & Rehabilitation Center (Bronze, 2015)
RiverWest Retirement (Bronze, 2014)
Rock Cove Assisted Living (Bronze, 2015)
Royal Park Care Center (Silver, 2014)
Seattle Medical Post-Acute Care (Bronze, 2015)
Selah Care & Rehabilitation (Bronze, 2014)
Sequim Health & Rehabilitation (Silver, 2014)
Sharon Care Center (Bronze, 2014)
Shelton Health & Rehabilitation (Bronze, 2015)
Shoreline Health & Rehabilitation Center (Bronze, 2017)
Sound Vista Village (Bronze, 2016)
Spiritwood at Pine Lake Assisted Living & Memory Care (Silver, 2016)
Summer Hill Assisted Living (Silver, 2017)
Sunshine Gardens (Bronze, 2015)
Sunshine Terrace/House (Bronze, 2014)
Tacoma Nursing & Rehabilitation Center (Bronze, 2017)
Talbot Center for Rehab. & Healthcare (Bronze, 2015)
Whitman Health and Rehabilitation Center (Bronze, 2015)