



About the Baldrige Performance Excellence Program

Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the competitive global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the greater Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by teams of trained experts, presentations and workshops on how to improve, and conferences and other events that showcase best management practices.

Baldrige in California


- **46 California applicants for the Baldrige Award (2005–2016)**
- **2 California award applicants in 2016 represent 8,564 jobs, 34 work locations, over \$54 billion in revenues/budgets, and over 590,000 customers served.**
- **26 Baldrige examiners from California volunteered over \$395,000 in services in 2016.**

California National Role Models

Momentum Group, small business, 2016 (Irvine)
Charter School of San Diego, education, 2015 (San Diego)
Sutter Davis Hospital, health care, 2013 (Davis)
SHARP, health care, 2007 (San Diego)
Premier Inc., service, 2006 (San Diego)

Boeing Mobility (formerly Airlift and Tanker), manufacturing, 1998 (Long Beach)
Solar Turbines Inc., manufacturing, 1998 (San Diego)
Solectron Corp., manufacturing, 1997 and 1991 (Milpitas)
ADAC Laboratories, manufacturing, 1996 (Milpitas)
Granite Rock Company, small business, 1992 (Watsonville)

Success Story

 **MOMENTUM GROUP** Momentum Group, headquartered in Irvine, California, started in 1994 as one of the smallest contract textile distributors in the United States. Today, the company is a recognized leader in the commercial interiors industry, creating exclusive, design-focused fabrics for customers that include architectural and design firms, and commercial furniture manufacturers. Momentum Group employs a workforce of 150 at its corporate offices in Irvine; design center and warehouse in North Carolina; warehouses in Michigan and California; showrooms in Illinois, New York, and Texas; and individual sales and remote employee offices across the nation.

Selected Results

- In just over two decades, sales growth of more than 400%
- Sales outperforming the industry for 19 years out of the 22 that the firm has been in business
- First in its industry to offer a full textile product line of reduced environmental impact fabrics
- Through process upgrades, sample production time reduced by 50% and sample yield per yard improved by 20%
- Named a “Best Place to Work” by California’s *Orange County Business Journal* and Business North Carolina; recognized by the *Orange County Register* as one of its “Top Workplaces”

California Council for Excellence

The Alliance for Performance Excellence (www.baldrigepe.org/alliance), a network of regional, state, and local Baldrige-based programs, serves organizations from all industry sectors and nearly all U.S. states. These programs rely on the Baldrige Program for the Baldrige Excellence Framework and other resources but operate without financial support from the Baldrige Program. The California Council for Excellence's (CCE; www.calexcellence.org) mission is to inspire and enable California organizations to achieve world-class results based on the framework of the Baldrige Performance Excellence Program. CCE administers the annual California Awards for Performance Excellence program, which honors manufacturing companies; service companies; educational institutions; government agencies; and health care, nonprofit, and military organizations.

2013–2016 California Award for Performance Excellence Winners

Charter School of San Diego (Eureka Gold)

Momentum Group (Eureka Gold)

Kaiser Permanente San Diego (Eureka Gold)

Stellar Solutions, Inc. (Eureka Gold)

Adventist Health Central Valley Network (Eureka Silver)

AltaMed Health Services (Eureka Silver)

Family Health Centers of San Diego (Eureka Silver)

VA Palo Alto Health Care System (Eureka Silver)

Hathaway-Sycamore Child and Family Services
(Eureka Bronze)

Kindred Nursing and Rehabilitation: Golden Gate
(Eureka Bronze)

Sonora Regional Medical Center (Eureka Bronze)

Victor Elementary School District (Eureka Bronze)

Yakima Valley Memorial Hospital & Family of Services
(Eureka Bronze)

Success Story



Stellar Solutions is a small business founded by Celeste Ford in 1995 with a simple vision: satisfy our customers' critical needs while realizing our dream jobs. Stellar Solutions is a global provider of systems engineering expertise and a recognized leader in government and commercial

aerospace programs, focused on high-impact projects and satisfying customer critical needs in alignment with employees' dream jobs.

Selected Results

- Billable utilization rate higher than the SPI Professional Maturity Benchmark top 10%
- 75% of customers rating Stellar 75% "much better" or "better" than other providers
- Employee satisfaction better than the Great Places to Work 90th percentile benchmark

AHCA/NCAL National Quality Award Winners in California

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long term and post-acute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Pacific Coast Manor (2015, Gold)

Stonebrook Healthcare Center (2014, Gold)

The Pines at Placerville (2016, Silver)

The Stratford (2016, Silver)

Van Nuys (2016, Silver)

Windsor Gardens of Los Angeles (2016, Silver)

Golden Living Center—Country View Alzheimer's Care
(2015, Silver)

Edgemoor DPSNF (2014, Silver)

Golden LivingCenter—Fresno (2014, Silver)

Kindred Nursing and Rehabilitation—Golden Gate (2014,
Silver)

Mission Skilled Nursing & Sub-Acute Center (2014, Silver)

Sonoma Valley Hospital D/P SNF (2014, Silver)

Vintage Faire Nursing and Rehabilitation Center (2014,
Silver)

4 Silver winners, 2013

85 Bronze winners, 2013–2016