



About the Baldrige Performance Excellence Program

Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the competitive global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the greater Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by teams of trained experts, presentations and workshops on how to improve, and conferences and other events that showcase best management practices.

Baldrige in Iowa

- **13 Iowa applicants for the Baldrige Award (2005–2016)**
- **2 Iowa applicants in 2016 represent 5,840 jobs, 14 work locations, \$816 million in revenues/budgets, and more than 200,000 customers served.**
- **3 Baldrige examiners from Iowa volunteered over \$45,000 in services in 2016.**

Iowa Recognition for Performance Excellence

The Alliance for Performance Excellence (www.baldrigepe.org/alliance), a network of regional, state, and local Baldrige-based programs, serves organizations from all industry sectors and nearly all U.S. states. These programs rely on the Baldrige Program for the Baldrige Excellence Framework and other resources but operate without financial support from the Baldrige Program. The Iowa Recognition for Performance Excellence (IRPE; www.iowaqc.org/irpe) process provides organizations in the state of Iowa an opportunity to self-assess or be externally evaluated against the Baldrige Criteria in order to improve their leadership and management practices to become more effective, efficient, and competitive in the world marketplace. The IRPE process also provides a mechanism for organizations to share learning regarding best practices of performance excellence.

2012–2016 Iowa Recognition for Performance Excellence Award Winners

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| Firestone Agricultural Solutions (Gold) | Lennox Industries (Bronze) |
| Genesis Health System (Gold) | Iowa Valley Community College District (Bronze) |
| Mary Greeley Medical Center (Gold) | Henry County Medical Center (Bronze) |
| Bridgestone Americas Agricultural Tire Operations (Silver) | D&B Agro Systems (Progress) |
| Iowa Donor Network (Silver) | America’s Small Business Development Center (Commitment) |
| Urbandale Community School District (Silver) | Fairfield School District (Commitment) |
| Davenport Ambulance Corp; Medic EMS (Bronze) | |

Success Story



Firestone Agricultural Solutions tire operations, in Des Moines, is a division of Bridgestone America, headquartered in Nashville, Tennessee. The organization operates a 2.5 million-square-foot building and employs 1,408 Iowans. Firestone Agricultural Solutions’ products have exceeded its competitor’s performance in excess of 20% in each of the past 6 years, leading to a larger market share in the agricultural tire sector.

AHCA/NCAL National Quality Award Winners in Iowa

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Clarence Nursing Home, Inc. (2016, Silver)	Laurens Care Center (2015, Bronze)
Bedford Specialty Care (2016, Bronze)	Lone Tree Health Care Center dba Pioneer Park (2015, Bronze)
Char-Mac Assisted Living (2016, Bronze)	Marian Home (2015, Bronze)
Clearview Home (2016, Bronze)	Martin Health Center (2015, Bronze)
Clearview Homes & Estates (2016, Bronze)	MeadowView Memory Care Village (2015, Bronze)
Colonial Manor of Amana, Inc. (2016, Bronze)	Morningside Healthcare Community (2015, Bronze)
Correctionville Specialty Care (2016, Bronze)	New Hampton Nursing and Rehabilitation Center (2015, Bronze)
Estabrook Lodge Assisted Living (2016, Bronze)	Northcrest Living Center (2015, Bronze)
Homestead of Knoxville (2016, Bronze)	Prairie View (2015, Bronze)
Kensington Place Assisted Living (2016, Bronze)	Red Oak Healthcare Community (2015, Bronze)
La Porte City Specialty Care (2016, Bronze)	Shady Oaks Care Center (2015, Bronze)
Manilla Manor (2016, Bronze)	Sunrise Terrace Nursing & Rehabilitation (2015, Bronze)
Montezuma Specialty Care (2016, Bronze)	Unity Point Health—St. Luke's Hospital Living Center West (2015, Bronze)
Northern Mahaska Specialty Care (2016, Bronze)	Valley View Nursing & Rehabilitation Center (2015, Bronze)
Odebolt Specialty Care (2016, Bronze)	Welcov Assisted Living at Alta (2015, Bronze)
Parkview Manor, Inc. (2016, Bronze)	Westridge Quality Care and Rehabilitation (2015, Bronze)
Pleasant View (2016, Bronze)	Wheatland Manor (2015, Bronze)
Premier Estates of Muscatine, LLC (2016, Bronze)	Welcov Assisted Living at Spirit Lake (2015, Bronze)
Ridgeview Assisted Living (2016, Bronze)	Spurgeon Manor (2014, Silver)
Rock Rapids Health Centre (2016, Bronze)	Cresco Care Center (2014, Bronze)
Scenic Living Communities (2016, Bronze)	Crest Haven Care Centre (2014, Bronze)
Sibley Specialty Care (2016, Bronze)	Good Samaritan Society—Holstein (2014, Bronze)
Stanton Care Center (2016, Bronze)	Heritage Care Center (2014, Bronze)
State Center Specialty Care (2016, Bronze)	Heritage Manor (2014, Bronze)
Summit Pointe Senior Living Community (2016, Bronze)	Linn Haven Rehab & Healthcare (2014, Bronze)
Atlantic Nursing and Rehab Center (2015, Silver)	Linn Manor Care Center (2014, Bronze)
Grundy Care Center (2015, Silver)	Longview Home (2014, Bronze)
The Ambassador Sidney, Inc. (2015, Bronze)	Maple Heights Nursing Home (2014, Bronze)
Briarwood Healthcare Center (2015, Bronze)	Methodist Manor Retirement Community (2014, Bronze)
Carroll Health Center (2015, Bronze)	Rose Vista Home, Inc. (2014, Bronze)
Community Memorial Health Center (2015, Bronze)	Ruthven Community Care Center (2014, Bronze)
The Gardens Assisted Living—Cherokee (2015, Bronze)	West Ridge Care Center (2014, Bronze)
The Gardens of Jefferson (2015, Bronze)	
Heritage Nursing Home (2015, Bronze)	
Jersey Ridge Place (2015, Bronze)	