



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Colorado

- **21 Colorado applicants for the Baldrige Award (2005–2017)**
- **2 Colorado award applicants in 2017 represent 1,503 jobs, 17 work locations, about \$241 million in revenues/budgets, and more than 158,000 customers served.**
- **13 Baldrige examiners from Colorado volunteered over \$197,000 in services in 2017.**

Colorado National Role Models

City of Fort Collins, nonprofit, 2017

Elevations Credit Union, nonprofit, 2014

Poudre Valley Health System (now University of Colorado Health), health care, 2008

Kenneth W. Monfort College of Business, education, 2004

CH2M HILL–OMI (f/k/a Operations Management International), service, 2000

Success Story



City of Fort Collins, Colorado, is a full-service municipal corporation operating under a home rule Council–Manager form of government. Main product offerings are housing, nuisance abatement, planning, fleet, and neighborhood services; recreation programs and facilities; parks, natural areas and trails; water, electric, and storm water utilities; natural resource programs; municipal government; police; and public transportation program and resources. The City has 2,408 employees and 2,190 volunteers.

Highlights

- Top 10% of cities nationally for best place to live, best place to work, quality of culture and recreation, availability of job opportunities, air quality, and visual attractiveness; top 1% in quality of drinking water and emergency preparedness
- “Aaa” credit rating by Moody’s Investors Service, a rating maintained by only 4% of governments
- Citizen involvement on 27 advisory boards and commissions

Rocky Mountain Performance Excellence

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

Incorporated in 2000 as a 501(c) (3) nonprofit corporation, Rocky Mountain Performance Excellence (RMPEX; www.rmpex.org/) helps organizations improve performance and achieve results. The approach is based on the Baldrige Excellence Framework, a proven framework that brings innovation and results to any organization. RMPEX serves Colorado, Montana, Nebraska, and Wyoming.

2012–2017 Rocky Mountain Performance Excellence Award Recipients in Colorado

AlloSource (Peak)	Fire & Police Pension Association of Colorado (Timberline)
City of Fort Collins (Peak)	Littleton Adventist Hospital (Timberline)
Denver Health (Peak)	RTD FasTracks Program (Timberline)
Donor Alliance Inc. (Peak)	Sky Ridge Medical Center (Timberline)
El Paso County School District 49 (Peak)	City of Arvada (Foothills)
Elevations Credit Union (Peak)	City of Aspen Utilities Department (High Plains)
Poudre Valley Health System (Peak)	Strategic Programs, Inc. (High Plains)
El Paso County School District 49 (Timberline)	

Success Story



El Paso County School District 49 is a Colorado public school district spanning eastern Colorado Springs and several unincorporated areas of El Paso County. The fastest-growing district in Colorado, the district's enrollment of 20,834 students ranks 3rd in the county and 14th in the state. Colorado. D49 operates in a highly competitive school choice environment with larger and wealthier districts along the western boundary.

Highlights

- Over 3 three years, increase from 58% to 60% in staff with advanced degrees
- Increase in CDC Scorecard results from 121 to 156 over 2 years

AHCA/NCAL National Quality Award Recipients in Colorado

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Allison Care Center (Bronze, 2016)	Life Care Center of Littleton (Bronze, 2016)
Amberwood Court Care Center (Bronze, 2017)	Life Care Center of Stonegate (Bronze, 2016)
Applewood Living Center (Bronze, 2016)	The Pavilion at Villa Pueblo (Bronze, 2016)
Aspen House Memory Care Assisted Living (Bronze, 2016)	The Peaks Care Center (Bronze, 2016)
Berkley Manor Care Center (Bronze, 2016)	Springs Village Care Center (Bronze, 2017)
Brookside Inn (Silver, 2017)	Sunrise at Flatirons (Bronze, 2016)
Cherry Creek Nursing Center (Bronze, 2017)	Sunrise at Orchard (Bronze, 2016)
Clear Creek Care Center (Bronze, 2016)	Sunrise at Pinehurst (Bronze, 2016)
Cottonwood Care Center (Bronze, 2017)	Sunrise at University Park (Bronze, 2016)
E. Dene Moore (Silver, 2017)	Sunrise of Boulder (Bronze, 2016)
Eagle Ridge of Grand Valley (Bronze, 2016)	Sunrise of Cherry Creek (Bronze, 2016)
Fairacres Manor Inc. (Bronze, 2017)	Sunrise of Westminster (Bronze, 2016)
Grace Manor Care Center (Bronze, 2016)	Sunset Manor (Bronze, 2016)
Hallmark Nursing Center (Bronze, 2016)	Valley View Health Care Center (Bronze, 2016)
Holly Nursing Care Center (Bronze, 2016)	Walsh Healthcare Center (Bronze, 2016)
Kenton Manor (Bronze, 2016)	Western Hills Health Care Center (Bronze, 2016)
Larchwood Inns Grand Junction (Bronze, 2017)	WestLake Care Community (Bronze, 2016)