



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in South Carolina

- **7 South Carolina applicants for the Baldrige Award (2005–2017)**
- **1 South Carolina award applicant in 2016 represents 436 jobs, \$123 million in revenue/budget, and over 165,000 customers served.**
- **8 Baldrige examiners from South Carolina volunteered over \$120,000 in services in 2017.**

South Carolina National Role Model in Manufacturing

Milliken & Company, manufacturing, 1989

South Carolina Quality Forum

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The South Carolina Quality Forum (www.scquality.com) manages the South Carolina Governor's Quality Award, historically presented by the Governor of the State of South Carolina. It recognizes organizations that achieve excellent performance in developing, implementing and deploying a quality management system based on the Baldrige Performance Framework. Its mission is to improve the competitiveness and performance of organizations operating within South Carolina.

2011–2017 South Carolina Governor's Quality Award Recipients

Charleston Water System (Governor's Award)
Self Regional Healthcare (Governor's Award)
Greenville Technical College (Gold)
Caris Healthcare (Silver)
Medical University Hospital Association (Bronze)
Public Employees Benefit Authority (Explorer)

AHCA/NCAL National Quality Award Winners in South Carolina

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Agape Rehabilitation of Rock Hill (Bronze, 2014)
Anchor Health & Rehabilitation of Aiken (Bronze, 2013)
Ashley River Plantation (Bronze, 2015)
Blue Ridge in Brookview House (Bronze, 2017)
Capstone Health & Rehabilitation of Easley, LLC (Bronze, 2014)
Diamond Health & Rehabilitation of Simpsonville (Bronze, 2013)
Exalted Health & Rehabilitation of Iva, LLC (Bronze, 2013)
Fellowship Health & Rehabilitation of Anderson (Bronze, 2013)
Golden Age—Inman (Bronze, 2016)
Harvest Health & Rehabilitation of Johns Island, LLC (Bronze, 2015)
Heritage @ Lowman Rehabilitation & Healthcare (Bronze, 2017)
Hope Health & Rehabilitation of Marietta, LLC (Bronze, 2013)
Hope Health & Rehabilitation of Marietta, LLC (Silver, 2016)
Hosanna Health & Rehabilitation of Piedmont, LLC (Bronze, 2013)
Inman Healthcare (Bronze, 2016)
Kingston Nursing Center (Bronze, 2016)
Lake Moultrie Nursing Home (Bronze, 2016)
Laurel Baye Healthcare of Blackville (Bronze, 2017)
Loris Rehabilitation & Nursing Center (Bronze, 2017)
Manna Health & Rehabilitation of Pickens (Bronze, 2014)
Morrell Nursing Center (Bronze, 2016)
Mullins Nursing Center (Bronze, 2016)
Myrtle Beach Manor Assisted Living (Bronze, 2015)
NHC Anderson (Silver, 2014)
NHC HealthCare, Charleston (Bronze, 2017)
NHC Healthcare, Clinton, LLC (Silver, 2017; Bronze, 2015)
NHC HealthCare, Greenville (Bronze, 2013)
NHC Healthcare, Lexington (Bronze, 2016)
NHC HealthCare, Mauldin (Silver, 2017; Bronze, 2013)
NHC HealthCare, North Augusta (Bronze, 2017)
NHC Parklane (Bronze, 2016)
Omega Health & Rehabilitation of Greenville, LLC (Bronze, 2013)
Palmetto Baptist Subacute Rehabilitation Center (Bronze, 2017)
The Palms of Mt. Pleasant—Assisted Living (Bronze, 2015)
Patewood Rehabilitation & Healthcare Center (Bronze, 2016)
Petra Health & Rehabilitation of McCormick, LLC (Bronze, 2013)
Pruitt Health Bamberg (Silver, 2015)
PruittHealth Blythewood (Bronze, 2016)
PruittHealth North Augusta (Bronze, 2017)
PruittHealth Walterboro (Bronze, 2014)
Redeemer Health & Rehabilitation of Pickens, LLC (Bronze, 2013)
Rice Estate Rehabilitation & Healthcare (Bronze, 2017)
Richard M. Campbell Veterans Nursing Home (Bronze, 2016)
Rosecrest Rehabilitation and Healthcare Center (Bronze, 2017)
Savannah Grace at the Palms of Mt. Pleasant—SNF (Bronze, 2015)
Sumter Valley N&R LLC, dba Sumter Valley Nursing & Rehabilitation Center (Bronze, 2014)
Veterans Victory House (Bronze, 2016)
White Oak Manor of Rock Hill (Bronze, 2017)
White Oak Manor of York (Bronze, 2017)
Windsor Manor Nursing Facility (Bronze, 2016)