



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Kansas

- **6 Kansas applicants for the Baldrige Award (2005–2020)**
- **3 Baldrige examiners from Kansas volunteered about \$67,500 in services in 2020.**

Midwest Excellence Institute

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The Midwest Excellence Institute (<https://midwestexcellence.org>) was established in 1992. It is a 501(c)(3) not-for-profit educational organization funded entirely by memberships and income-generating activities. The Foundation is led by a Board of Directors consisting of key business, education, government, and health care leaders. The Institute manages the Kansas Quality Award, a program that honors Kansas organizations that attain the highest level of quality and performance excellence.

Kansas Quality Award Recipient

University of Kansas Medical Center—Public Safety (2018)

Highlights



Established in 1976 by the Kansas State Legislature as a fully commissioned law enforcement agency, the University of Kansas Medical Center Police Department has evolved into a comprehensive public safety service organization, now named Kansas University Medical Center—Public Safety (KUMC-PS). Its seven divisions—Administration, Police Services, Hospital Security Services, Security Operations, Strategic Services, Emergency Management, and Parking and Transportation—work in concert to provide timely, safe, and efficient services.

- Only university police department, and one of only seven Kansas law enforcement agencies, to be accredited by the Commission on Accreditation for Law Enforcement Agencies
- Average time to answer 911 calls well below the National Emergency Number Association standard
- In 2018, 8% decrease in reports of criminal offenses on campus, as well as the lowest number reported in the past 10 years

AHCA/NCAL National Quality Award Recipients in Kansas

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Avita Senior Living at Rolling Hills (Bronze, 2018)
Baldwin Healthcare and Rehab. Center (Bronze, 2020)
Belleville Health Care Center (Bronze, 2018)
Bonner Springs Nursing and Rehab. (Bronze, 2020)
Country Care Inc. (Bronze, 2019)
Derby Health and Rehab. Center (Silver, 2018)
Galena Nursing Center (Silver, 2017)
Gran Villas Pittsburg (Bronze, 2019)
Lakepoint Augusta, LLC (Bronze, 2019)
Lamar Court Assisted Living (Bronze, 2019)
Life Care Center of Seneca (Bronze, 2020)
Medicalodges Atchison (Bronze, 2020)
Medicalodges Independence (Bronze, 2020)
Medicalodges Wichita (Bronze, 2020)
North Point Skilled Nursing Center (Bronze, 2019)
Nottingham Health and Rehab. (Bronze, 2019)

Parkview Heights (Silver, 2019)
Pleasant Valley Manor (Bronze, 2020)
Quaker Hill Manor (Bronze, 2020)
Reeds Cove Health and Rehab. (Silver, 2020)
Shawnee Gardens Healthcare and Rehab. (Bronze, 2019)
Silvercrest at College View (Bronze, 2019)
Silvercrest at Deer Creek (Bronze, 2019)
Sunrise Assisted Living of Leawood (Bronze, 2018)
Sunrise Assisted Living of Lenexa (Bronze, 2018)
Sunrise Assisted Living of Overland Park (Bronze, 2018)
Tanglewood Nursing and Rehab. (Bronze, 2018)
The Meadows (Bronze, 2019)
Twin Oaks Assisted Living (Bronze, 2019)
Twin Oaks Health and Rehab (Bronze, 2019)

Baldrige in the U.S.

- **U.S. organizations applying for the Baldrige Award have received 1,767 feedback reports detailing organizational strengths and opportunities for improvement.**
- **124 Baldrige Award recipients share their role-model practices with other organizations.**
- **2010–2020 applicants represent 676,535 U.S. jobs, 5,001 work sites, more than \$189 billion in revenues/budgets, and about 614 million customers served.**
- **253 national Baldrige examiners volunteered roughly \$5.7 million in services in 2020.**
- **In 2019, 29 independently funded and managed regional, state, and sector Baldrige-based programs evaluated 1,598 organizations using 1,686 volunteer examiners.**