



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Colorado

- **23 Colorado applicants for the Baldrige Award (2005–2018)**
- **5 Colorado award applicants in 2016–2018 represent 8,954 jobs, 51 work locations, about \$1.4 billion in revenues/budgets, and more than 470,000 customers served.**
- **19 Baldrige examiners from Colorado volunteered over \$382,000 in services in 2018.**

Colorado National Role Models

Donor Alliance, nonprofit, 2018

City of Fort Collins, nonprofit, 2017

Elevations Credit Union, nonprofit, 2014

Poudre Valley Health System (now University of Colorado Health), health care, 2008

Kenneth W. Monfort College of Business, education, 2004

CH2M HILL–OMI (f/k/a Operations Management International), service, 2000

Success Story



One of 58 independent, nonprofit Organ Procurement Organizations (OPOs) designated by the Centers for Medicare and Medicaid Services (CMS), Donor Alliance's mission is to save lives through organ and tissue donation and transplantation. It serves Colorado and most of Wyoming, the third largest geographic service area, covering 184,151 square miles. It has two locations in Denver, CO, and regional offices in Grand Junction, CO; Colorado Springs, CO; and Casper, WY.

Highlights

- Consistently ranked as one of the top 10 organ procurement organizations in the nation due to its high organ donor conversion rate of more than 80%.
- Consistently outperforms the top 25% of organ procurement organizations in the percentage of donors who have registered themselves to be donors (from 64% to 74% for organ donors 65% to 68% for tissue donors)
- 80–84% rate for authorization of eligible organ donors, in the top 25% nationwide.
- 100% customer satisfaction at all four local transplant centers and for tissue processor customers

Rocky Mountain Performance Excellence

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

Incorporated in 2000 as a 501(c) (3) nonprofit corporation, Rocky Mountain Performance Excellence (RMPEX; www.rmpex.org/) helps organizations improve performance and achieve results. The approach is based on the Baldrige Excellence Framework, a proven framework that brings innovation and results to any organization. RMPEX serves Colorado, Montana, Nebraska, and Wyoming.

2012–2018 Rocky Mountain Performance Excellence Award Recipients in Colorado

AlloSource (Peak)	El Paso County School District 49 (Timberline)
City of Fort Collins (Peak)	Fire & Police Pension Association of Colorado (Timberline)
Denver Health (Peak)	Littleton Adventist Hospital (Timberline)
Donor Alliance Inc. (Peak)	RTD FasTracks Program (Timberline)
El Paso County School District 49 (Peak)	Sky Ridge Medical Center (Timberline)
Elevations Credit Union (Peak)	City of Aspen Utilities Department (High Plains)
Poudre Valley Health System (Peak)	Strategic Programs, Inc. (High Plains)
City of Arvada (Timberline)	

Success Story



El Paso County School District 49 is a Colorado public school district spanning eastern Colorado Springs and several unincorporated areas of El Paso County. The fastest-growing district in Colorado, the district's enrollment of 20,834 students ranks 3rd in the county and 14th in the state. Colorado. D49 operates in a highly competitive school choice environment with larger and wealthier districts along the western boundary.

Highlights

- Increase in CDC Scorecard results from 121 to 156 over 2 years
- Over 3 years, increase from 58% to 60% in staff with advanced degrees

AHCA/NCAL National Quality Award Recipients in Colorado

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Allison Care Center (Bronze, 2016)	Kenton Manor (Bronze, 2016)
Amberwood Court Care Center (Bronze, 2017)	Larchwood Inns Grand Junction (Bronze, 2017)
Applewood Living Center (Bronze, 2016)	Life Care Center of Littleton (Silver, 2018)
Aspen House Memory Care Assisted Living (Bronze, 2016)	Life Care Center of Stone Gate (Silver, 2018)
Berkley Manor Care Center (Bronze, 2016)	The Pavilion at Villa Pueblo (Bronze, 2016)
Brookside Inn (Silver, 2017)	The Peaks Care Center (Bronze, 2016)
Cedars Health Center (Silver, 2018)	Saint Paul Health Center (Bronze, 2018)
Cherry Creek Nursing Center (Silver, 2018)	Springs Village Care Center (Bronze, 2017)
Clear Creek Care Center (Bronze, 2016)	Sunrise at Flatirons (Bronze, 2016)
Cottonwood Care Center (Bronze, 2017)	Sunrise at Orchard (Bronze, 2016)
Crown Crest of Parker (Bronze, 2018)	Sunrise at Pinehurst (Bronze, 2016)
E. Dene Moore (Silver, 2017)	Sunrise at University Park (Bronze, 2016)
Eagle Ridge of Grand Valley (Bronze, 2016)	Sunrise of Boulder (Bronze, 2016)
Fairacres Manor Inc. (Bronze, 2017)	Sunrise of Cherry Creek (Bronze, 2016)
Garden Plaza of Aurora (Bronze, 2018)	Sunrise of Westminster (Bronze, 2016)
Gardens on Quail (Bronze, 2018)	Sunset Manor (Bronze, 2016)
Grace Manor Care Center (Bronze, 2016)	Valley View Health Care Center (Bronze, 2016)
Hallmark Nursing Center (Bronze, 2016)	Walsh Healthcare Center (Silver, 2018)
Hildebrand Care Center (Bronze, 2018)	Western Hills Health Care Center (Bronze, 2016)
Holly Heights Nursing Center (Gold, 2018)	WestLake Care Community (Bronze, 2016)
Holly Nursing Care Center (Bronze, 2016)	Willowtree at Delta (Bronze, 2018)