



The Foundation for the Malcolm Baldrige National Quality Award

"The award that bears his name reflects the virtues that he brought to public service and how he lived in his private life, a commitment to excellence, shrewd judgment and sound judgment, principled leadership, integrity, and a sense of responsibility."

George W. Bush

"I was proud as a U.S. Senator to vote in favor of the Baldrige Act."... this award has helped us re-focus on the future, on quality, on performance, and most importantly maybe, on innovation."

Joe Biden

"The Malcolm Baldrige National Quality Award, which highlights customer satisfaction, workforce empowerment, and increased productivity, has come to symbolize America's commitment to excellence."

Bill Clinton

"In everything we do, my administration will be inspired by a strong pursuit of excellence and unrelenting success."

Donald J. Trump
January 20, 2025

"In just a few years, the National Quality Award has literally become the standard of business excellence. And the renewed spirit of excellence in business, of making quality an integral part of America's corporate strategy, has truly, I believe, made us more competitive in the international arena."

George H.W. Bush

"I always prized the quality of Mac's vision. He had the capacity to look up from the dust of the plains to see the distant mountains."

Ronald Reagan



America's Best Investment



Presents:
Baldrige Enterprise Update

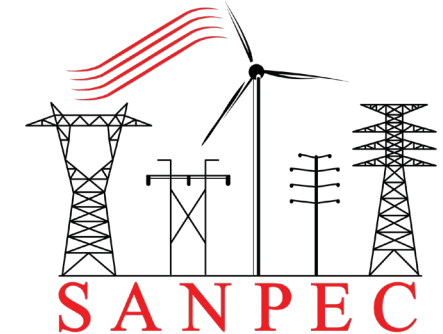
March 20, 2025



Institute for Performance Excellence



Mac Baldrige Society Members



Opening Remarks/Agenda

Introduction

Guest Presenters

Bob Fangmeyer, Director, Baldrige Program, NIST

Al Faber, President & CEO, Baldrige Foundation

Brian Lassiter, Chair, Alliance for Performance Excellence Board of Directors

Stephanie Norling, President & CEO, Communities of Excellence 2026

**Questions from the
Audience**

Al Faber, Moderator

Closing Remarks

Baldrige Performance Excellence Program

Robert Fangmeyer, Director BPEP



Baldrige Program Purpose/Mission

To improve the quality, performance, and long-term success of businesses and other organizations by

- Recognizing role models
- Fostering the adoption of proven practices
- Fostering a nation-wide ecosystem



Baldrige Program Update

- Award Ceremony and Quest for Excellence
- 2025 Baldrige Award Process
- Baldrige Framework Revisions



36th Quest for Excellence®

- March 30–April 2, 2025, Baltimore Marriott Waterfront, Baltimore, MD
- Award Ceremony for 2024 Recipients

Alamo Colleges District

Chickasaw Nation Department of Health

City of Henderson (NV)

Freese and Nichols, Inc

Northeast Delta Dental

- Over 40 Plenary and concurrent sessions featuring Baldrige Award Recipients and several keynote speakers



Tucker Bryant
Poet and Innovation
Keynote Speaker



José Pires
Founder & CEO
Global Excellence & Innovation



Ron Norris
Director of Innovation
Georgia-Pacific, LLC.



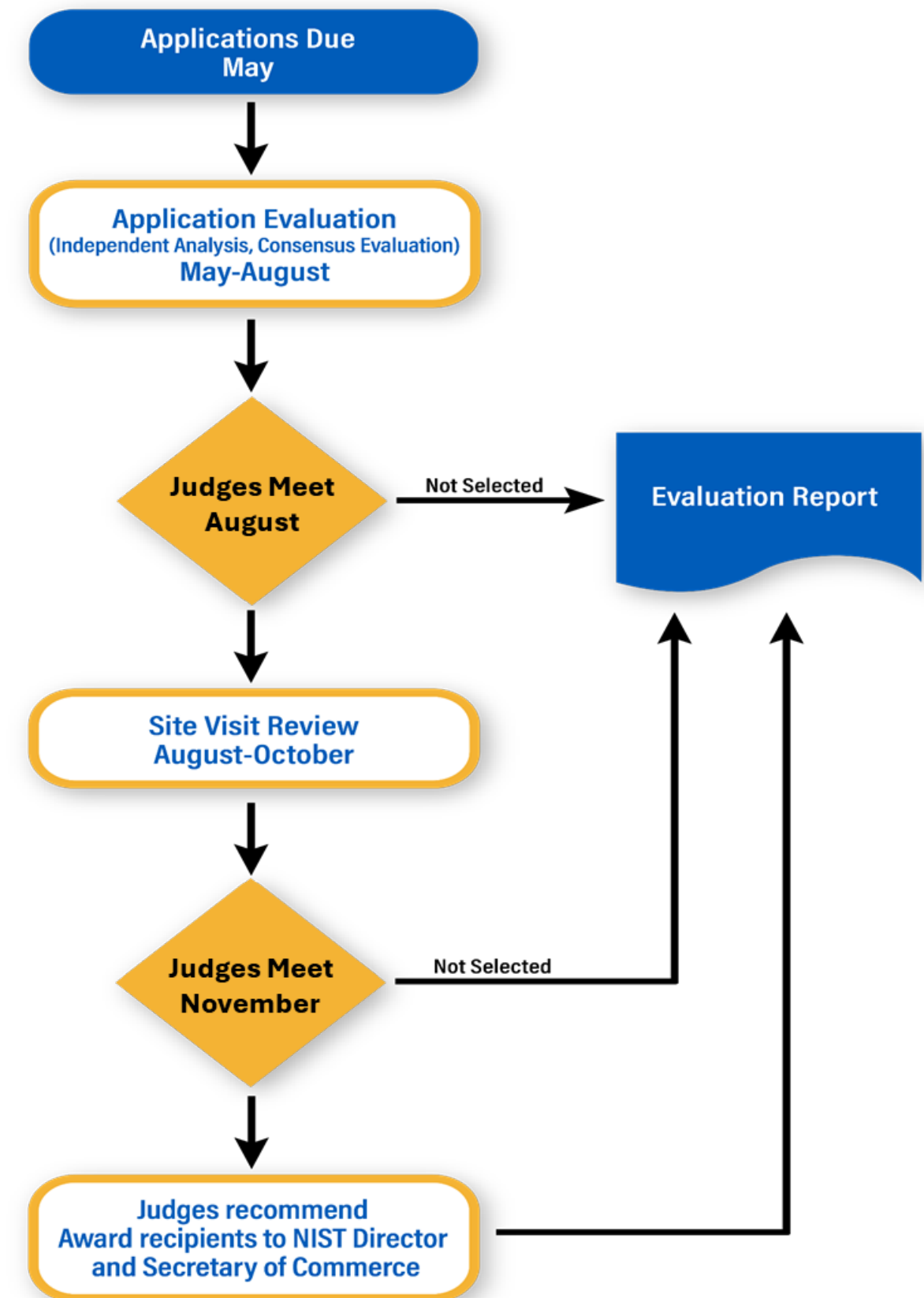
Michael Koralewski
Chief Supply Chain Officer
First Solar



Rami Goldratt
CEO
Goldratt Group

2025 Award Process

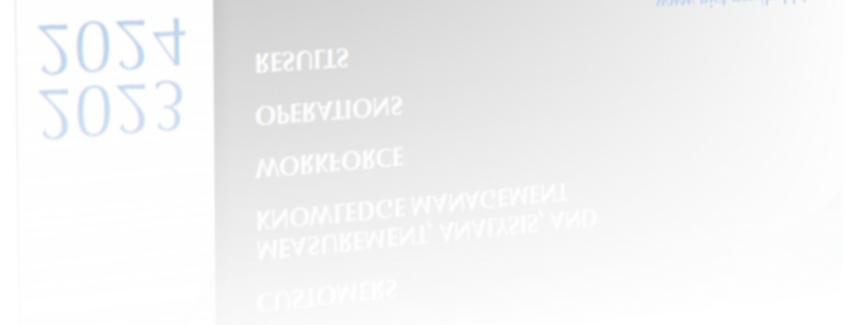
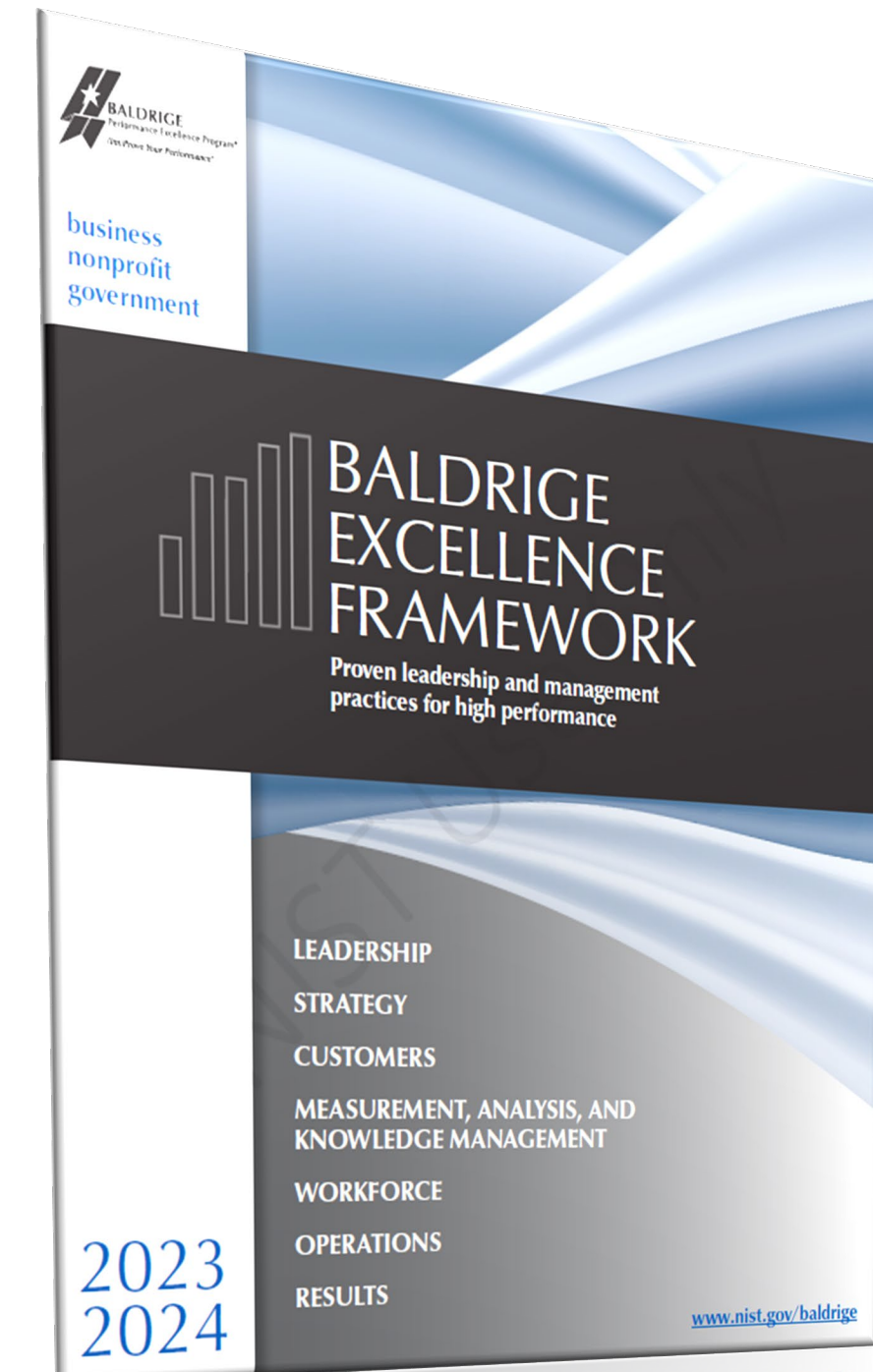
- 35 Accounts created
 - 5 Eligibility submissions (Due 4/10)
 - 15 Applications in process (Due 5/22)
 - Judges decide site visit Finalists (8/13)
 - Judges recommend recipients (11/7)
-
- 295 Examiner applications
 - Examiner selection/notification (wk of 4/21)
 - Examiner Training (May 5 to June 6)



Baldrige Framework Revisions

Objectives:

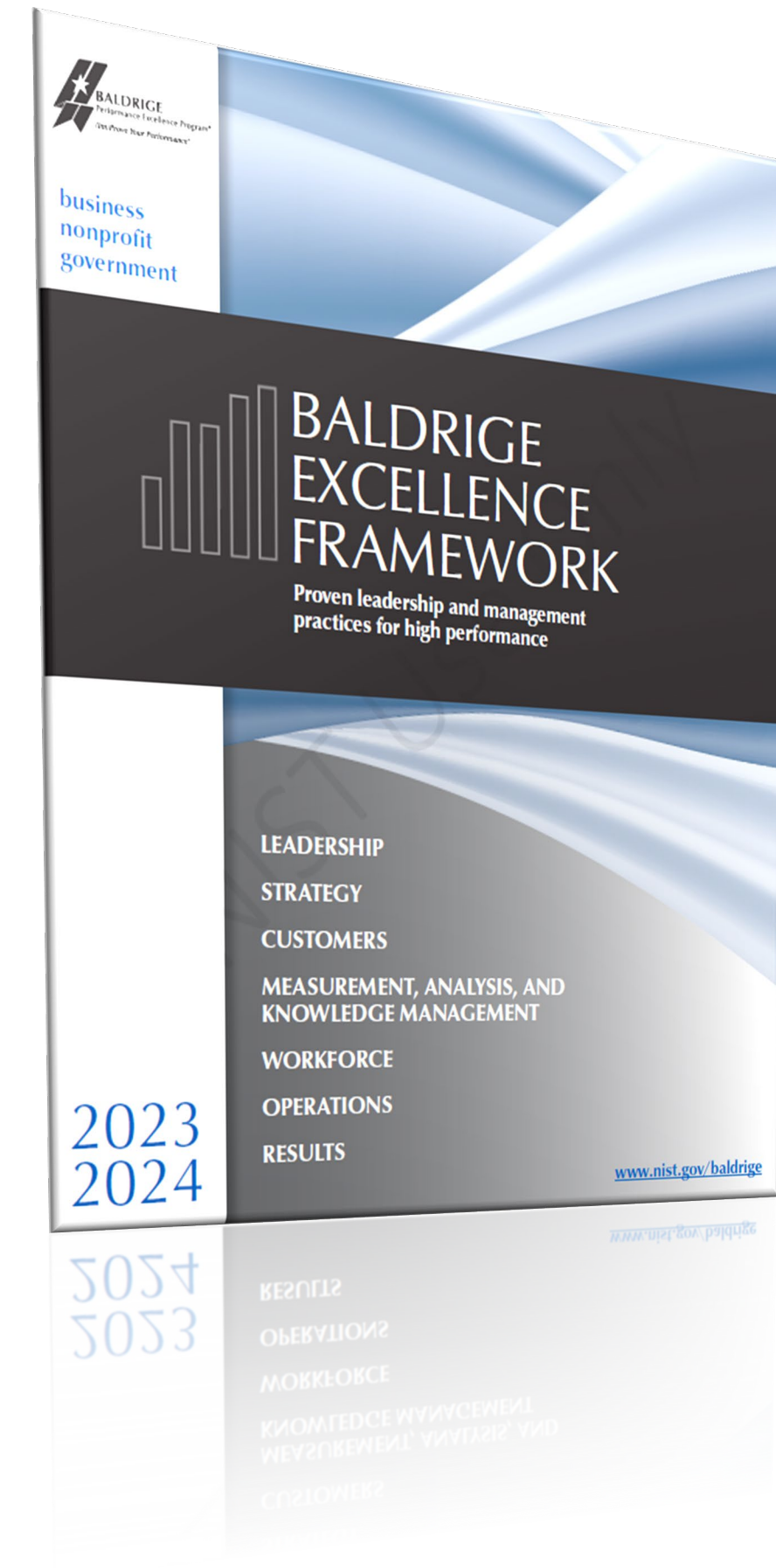
- Incorporate needed content changes based on research and input
- Enhance utility and value as a maturity model improvement guide
- Simplify and streamline for ease of understanding and use
- Complete and available in late Fall



Baldrige Framework Revisions

A few global design elements:

1. Retain the value found in the current model
2. Organize content into three meaningful levels of maturity
3. Reduce complexity, simplify language, streamline content as much as possible, but
4. Enhance content for the lower levels of maturity



Thank You!

President & CEO Update



ORGANIZATIONAL ALIGNMENT: STRATEGY-BUDGET-ACCOUNTABILITY

Four Strategic Imperatives

ADVOCACY

- Priority #1. Restore BPER to the Federal Budget and the President's Agenda.
- Priority #2. Develop Strategic Alliances. Congress; Departments of: Education; Defense; Health and Human Services; Veterans Affairs; Small Business Administration; and others like ACHE, CHIME
- Priority #3. Build Grass Roots Support including State Programs.

"Ensure the long-term financial growth and viability of the Baldrige Performance Excellence Program..."



...and to support organizational performance excellence in the United States and throughout the world"

FUNDRAISING

- Message**
- Bold, Dynamic, Inspirational Message
 - Build and Grow Constituency
 - Strategic Communications (Internal/External)
 - Media Relations – Print, TV, Radio, Internet
 - Announcements Online & Print Advertising
 - Leverage Social Media



- Fundraising**
- Small Donations, Major Gifts, Planned Giving
 - Combined Federal Campaign with State Programs,
 - Business Partnerships/ Institute for Performance Excellence
 - Mac Baldrige Society



"America's Most Influential Leaders – Supporting the Nation's Quality Awards Program."

BOARD DEVELOPMENT

- Working Board – Trustee Board
- Embrace the Mission and Work as a "Team"
- Contribute financially and seek support
- Make connections and offer expertise
- Represent the organization



FOUNDATION OPERATIONS

- Baldrige-Based using the Framework
- Customer Focused/Driven in Everything We Do
- Stewardship Beyond Reproach
- Adding Value to the Enterprise
- Institute for Performance Excellence



Baldrige-Based, Leads by Example: "Confident, Deliberate, Process Driven, Accountable"



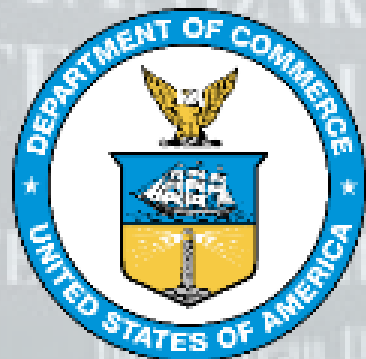
"To be recognized around the world as the premier foundation for the promotion of performance excellence in all sectors of the economy."

We will inspire organizations to achieve excellence in all they do with pride and societal responsibility. Together with our stakeholders we will create value through research and deployment of the latest cutting-edge management practices. We will focus on the future and manage for agility, innovation and creativity. Our Baldrige-based role-model performance will result in the Foundation's endowment exceeding \$135 million by 2050.

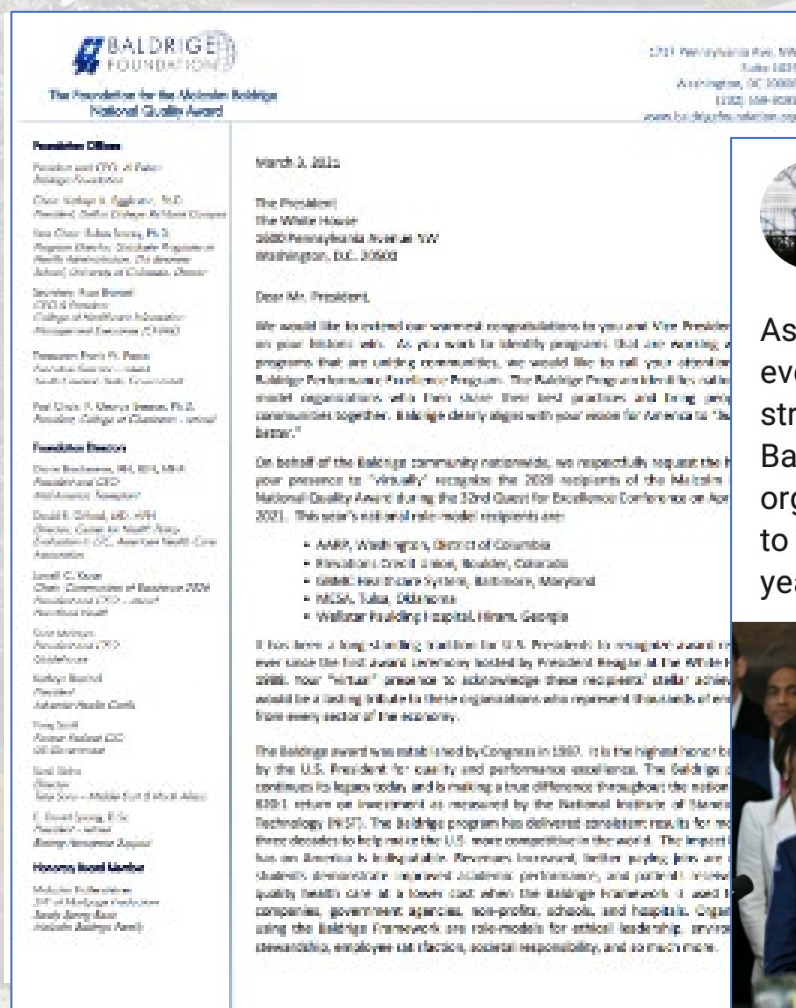
Advocacy Update



Howard Lutnick
US Secretary of Commerce



Craig Burkhardt
Acting Under Secretary of Commerce for Standards and Technology
And Director of the National Institute of Standards and Technology



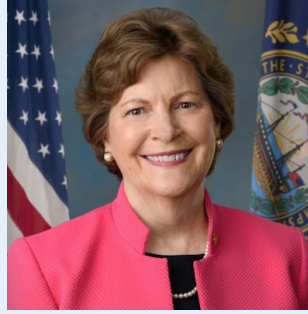
Al Faber • You
President and CEO at the Foundation for the Malcol...
6h • 🌐

As President Trump stated in his inaugural address today "In everything we do, my administration will be inspired by a strong pursuit of excellence and unrelenting success." Baldrige remains the very best Framework for achieving organizational performance excellence, and we look forward to working with the new administration over the next four years to help create unrelenting success!



Advocacy Update

Commerce, Justice, Science, and Related Agencies
118th Congress



Jeanne Shaheen,
D-NH (Chair)



Jerry Moran,
R-KS (Ranking)



- Jack Reed, Rhode Island
- Chris Coons, Delaware
- Brian Schatz, Hawaii
- Joe Manchin, West Virginia
- Chris Van Hollen, Maryland
- Jeff Merkley, Oregon
- Gary Peters, Michigan
- Martin Heinrich, New Mexico



Hal Rogers
R-KY (Chair)



Grace Meng
D-NY (Ranking)

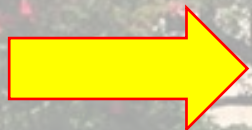


- John Carter, Texas
- Ben Cline, Virginia
- Tony Gonzales, Texas
- Andrew Clyde, Georgia
- Mark Alford, Missouri
- Dale Strong, Alabama
- Riley Moore, West Virginia



- Glenn Ivey, Maryland
- Joe Morelle, New York
- Madeline Dean, Pennsylvania
- Frank Mrvan, Indiana
- Rosa DeLauro, Connecticut

UPDATE:
FY2025 Federal Budget Request
FY2026 Process is starting now

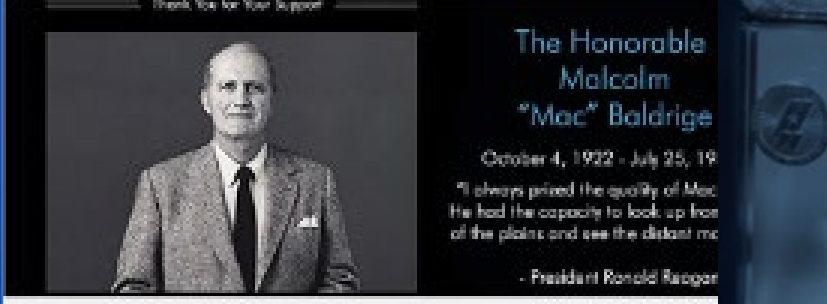


Malcolm Baldrige Performance Excellence Program.—The recommendation includes up to \$2,700,000 for the Malcolm Baldrige Performance Excellence Program to provide the necessary funding for NIST to finalize new best practices and criteria framework for the authorized Baldrige Communities of Excellence program. The Committee encourages the program to build additional partnerships and self-assessment tools to assist organizations with cybersecurity risk management.

Fundraising



Recognizing our donors, sponsors, and supporters



Planned Gifts Supporting a Legacy of Performance Excellence



WHY YOUR GIFTS MATTER

Investing in Excellence and Improving the Quality of Life!

1717 Pennsylvania Ave NW Suite 1025, Washington, DC 20006 | Phone (202) 554-9141
The Foundation for the Malcolm Baldrige National Quality Award, Inc. is a 501(c)(3) nonprofit
55-3991462 | EIN: 51-3511 | (Guidestar link) 615430 | Professional and Management Dev
DUN#001908721

November 2023

#GIVINGTUESDAY

Platinum
Transparency
2025

Candid.

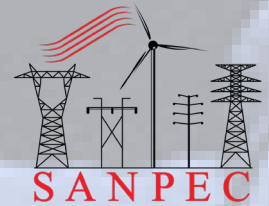
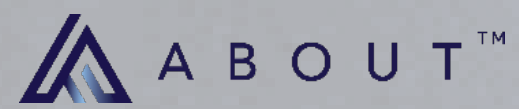
GuideStar (now Candid) Platinum Rating

The Foundation has achieved the Platinum Seal of Transparency Rating on Candid, the world's largest source Seal of Transparency of information on non-profit organizations. This rating places the Foundation in the top 0.1% of charities nationally in terms of transparency.

<https://www.aaaafoundation.org/who-we-are/guidestar-gold-rating>



Mac Baldrige Society Institute Trustees



Mary Greeley
MEDICAL CENTER

New CAHME – Baldrige Foundation Leadership Award

- One Per Year
- Given out at ACHE Congress- CAHME Awards Ceremony
- Dr. Soumitra Bhuyan, PhD, MPH, Executive Director and Associate Professor at Rutgers University-New Brunswick’s Edward J. Bloustein School of Planning and Public Policy, has been named the first recipient of the CAHME/Baldrige Foundation Award for Leadership Excellence.



Federal Foresight Advocacy Alliance



The Federal Foresight Advocacy Alliance (FFAA) is a collective endeavor of foresight and strategy professionals dedicated to enhancing the strategic posture of the United States through championing the establishment of a U.S. Federal Office of Strategic Foresight.

[Read Our Case Statement Here](#)

This new federal office will foster a whole-of-government futures strategy by gathering, analyzing, and synthesizing insights about emerging trends, potential disruptions, and future scenarios. It will also galvanize critical discussions on long-term challenges and opportunities driving national security, economy,

Our Mission

Advocate for the Creation of a U.S. Office of Strategic Foresight



BALDRIGE FOUNDATION

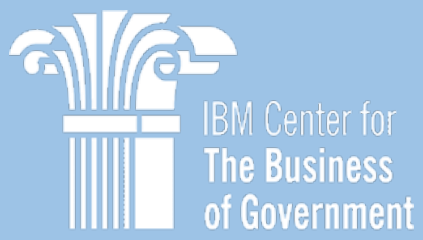
1717 Pennsylvania Ave, NW
Suite 1025
Washington, DC 20006

Baldrige Foundation Supports Federal Foresight Advocacy Alliance and Creation of New U.S. Office of Strategic Foresight

Effort Aims to Empower America's Future

Washington, D.C. – March 1, 2024 – Today, World Futures Day, the Baldrige Foundation proudly celebrates the launch of the Federal Foresight Advocacy Alliance (FFAA), a new collective endeavor of leading foresight and strategy experts dedicated to the creation of a U.S. Office of Strategic Foresight to navigate the 21st century's myriad threats, complexities, and opportunities. FFAA's mission aligns seamlessly with the Baldrige Foundation's emphasis on building resilience and long-term success across American organizations.

In an era defined by rapid change, uncertainty, and complexity, the need for proactive governance and decision-making is paramount. The absence of dedicated, integrated mechanisms for anticipatory governance at the highest levels across the entirety of the U.S. government presents significant challenges to national resilience, global competitiveness, and strategic advantage. The establishment of a U.S. Office of Strategic Foresight would equip government leaders with robust capacities to enhance American resilience, adaptability, innovative capacity, and ability to lead through change. FFAA advocates for creating such an office in the Executive Branch, either in the Office of Management and Budget (OMB) or in the White



Roundtable on Improving Strategic Foresight Capacity Across Government, September 6 from 9:00 AM to 11:30 AM, hosted by the IBM Center for The Business of Government, and the Partnership for Public Service

commitment to advancing performance excellence and marked Al Faber, President and CEO of the Baldrige Center of Standards and Technology, and the Baldrige Foundation's extensive external review of the Malcolm Baldrige National Quality Award program features a streamlined, results-driven criteria derived from the literature on organizational performance. The establishment of an Office of Strategic Foresight aligns perfectly with the Baldrige Foundation's commitment to proactive anticipation and preparation for future challenges. The Baldrige Foundation's award program recognizes organizations that demonstrate the edge capacities to formulate strategy and policy that meets the needs for Americans. Without it, we are no doubt risking a significant and urgent national need."-Kara Cunzeman, one of three Baldrige National Quality Award winners. The Baldrige Foundation's Board of Advisors underscores the Foundation's commitment to excellence and resilience. With strategic foresight, the Foundation recognizes the importance of long-term planning. The Board of Advisors underscores the Foundation's commitment to excellence and resilience. With strategic foresight, the Foundation recognizes the importance of long-term planning. The Board of Advisors underscores the Foundation's commitment to excellence and resilience. With strategic foresight, the Foundation recognizes the importance of long-term planning.





Training & Professional Development
<https://www.baldrigeinstitute.org/education>

Excellence in Education

The Baldrige Foundation Institute for Performance Excellence supports individuals and organizations around the world by providing quality educational programs.

Is Your Organization an Institute for Performance Excellence Partner?
 Partners of the Baldrige Institute for Performance Excellence receive additional discounts on all of our training opportunities.

[Learn More About the Institute](#)



OUR SELF-PACED COURSES

Lean Six Sigma White Belt	\$50
Lean Six Sigma Yellow Belt	\$125
Lean Six Sigma Green Belt	\$257
Lean Six Sigma Black Belt	\$399
Lean Six Sigma Master Black Belt	\$699
Diversity & Inclusion Yellow Belt	\$99
Process Improvement Specialist	\$299
Project Management	\$157
Supply Chain Management	\$299
Agile Professional	\$299
Agile Leader	\$225
Data Analytics	\$199
Scrum Master	\$299
Lean Practitioner	\$157
Lean Health Care Professional	\$299
Health Care White Belt	\$50
Health Care Yellow Belt	\$149
Health Care Green Belt	\$279

PM Project Management Institute
 Registered Education Provider

SHRM
 SHRM-CP | SHRM-SCP
 RECERTIFICATION PROVIDER

CPD MEMBER
 The CPD Certification Service

Home > Leadership > Leading and Managing Change

Our Programs

All General Courses

Catering to a broad community of learners, we offer over 370 generalized courses that are specifically designed to support the unique demands of the 21st century learner. Let Baldrige turn your learning experiences into meaningful educational opportunities.

Lean Six Sigma Courses

Looking for training and certifications in Lean and Six Sigma? We offer a variety of industry-specific trainings, such as Lean Health Care Professional, as well as industry-agnostic trainings, such as Project Management, Agile, and Diversity, Equity, & Inclusion.

Strategic Planning & Management Training

Our training allows you to impart the full strategy management process into your everyday decisions. Make better decisions and grow by instilling the ability to think and act strategically in an ever-changing business landscape.

Degree Programs

Earn your degree by enrolling in a degree program, including associates, bachelors, masters, or doctorate programs, through one of our Baldrige Foundation Institute for Performance Excellence Degree Partners.

Supply Chain Management

Lean Healthcare Professional

Leading and Managing Change

36th Quest for Excellence Sponsorships

Why Sponsor

By becoming a sponsor of the Quest for Excellence® Conference you are supporting a leader in performance excellence and quality:

- established during the Reagan administration
- for over 30+ years and 7 different Presidents, Baldrige has demonstrated a commitment to the pursuit of organizational excellence
- aligning your brand with the nations ONLY award for performance excellence that carries the seal of the President of the United States

Our sponsorships are true collaborations and we always look to benefit our sponsors as much as possible to maximize your ROI. Custom Packages are available. We are excited to meet your needs and goals as it relates to your sponsorship investment.



2024 Baldrige Award Recipients Announced

The 2024 Baldrige Award recipients are role-model organizations helping us address some of our nation's most critical needs. They are bettering the lives of American workers, strengthening our infrastructure, and improving the quality of life in communities across the nation.

 Gina M. Raimondo, Secretary of Commerce




Josh Racette
Vice President
National Programs & Development


The Audience

Expected Audience: 1,000
 CEOs, c-suite executives, senior managers, directors, heads of operating units, and quality/performance improvement leaders/practitioners are expected.

We will be targeting a broad audience with massive email and social media campaigns.

Speakers: 50+
 Presenters from all sectors will be sharing their best practices, insights, tools, and success stories to further enhance organizational performance and personal professional development. There will also be numerous networking opportunities for attendees and sponsors.

Sectors of the Economy Represented



1,000	40+	50+
Expected Participants	Sessions	Speakers

Quest for Excellence® Conference



BALDRIGE
 36th Quest for Excellence®
 www.nist.gov/baldrige

Becoming a Sponsor

March 30th - April 2nd, 2025 | Waterfront Baltimore Marriott
 Baltimore, MD

[Request my Custom Sponsorship Prospectus](#)



<https://www.questsponsorship.com>

Alliance for Performance Excellence Update



Learn. Share. Connect.

The Journey to Performance Excellence Starts Here

- Home
- About Us
- Members
- Events & Training
- Contact Us

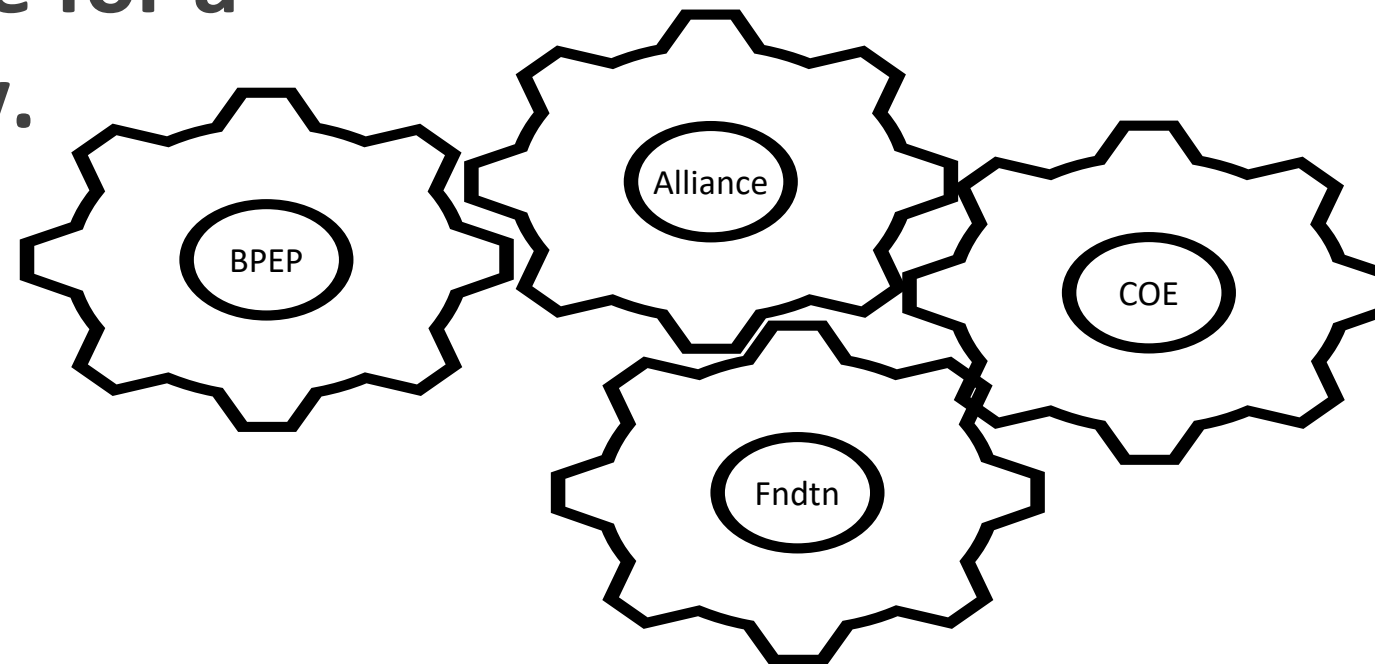
Find Performance
IMPROVEMENT
HELP NEAR YOU



Brian Lassiter
Chair
Alliance for
Performance
Excellence

(re)Introducing Alliance for Performance Excellence

- **Founded in 2005, the Alliance for Performance Excellence is the network of Baldrige-based programs and other members supportive of performance excellence.**
- **Purpose:** To inspire individuals, organizations, and communities across the U.S. and the world to learn, implement, and achieve performance excellence.
- **Mission:** To strengthen members through training, mentoring, collaboration, and sharing of resources, best practices, and service offerings.
- **Vision:** to be the premier resource for a thriving Baldrige community.
- **Core Values:**
 - Act with Integrity
 - Value People
 - Collaborate
 - Focus on Excellence



A National/International Footprint

Local, State, Regional Programs:

The screenshot shows the website for The Alliance for Performance Excellence. At the top left is the logo, which consists of a red star on a blue background with the text 'THE ALLIANCE FOR PERFORMANCE EXCELLENCE' around it. Below the logo is the tagline 'Learn. Share. Connect.'. To the right of the logo is the tagline 'The Journey to Performance Excellence Start Here'. Below this is a navigation menu with links: Home, About Us, What We Do, Members, Alliance Programs, Library, and Contact Us. The main content area features a large map of the United States with state abbreviations. On the left side of the map, the text 'Find Performance IMPROVEMENT HELP NEAR YOU' is displayed in white. On the right side of the map, there is a legend with small boxes for each state abbreviation.

National/International Programs:

- American Health Care Association (AHCA), National Center for Assisted Living (NCAL), Washington DC
- Communities of Excellence 2026, San Diego
- Sterling International, Kuala Lumpur

Other Members:

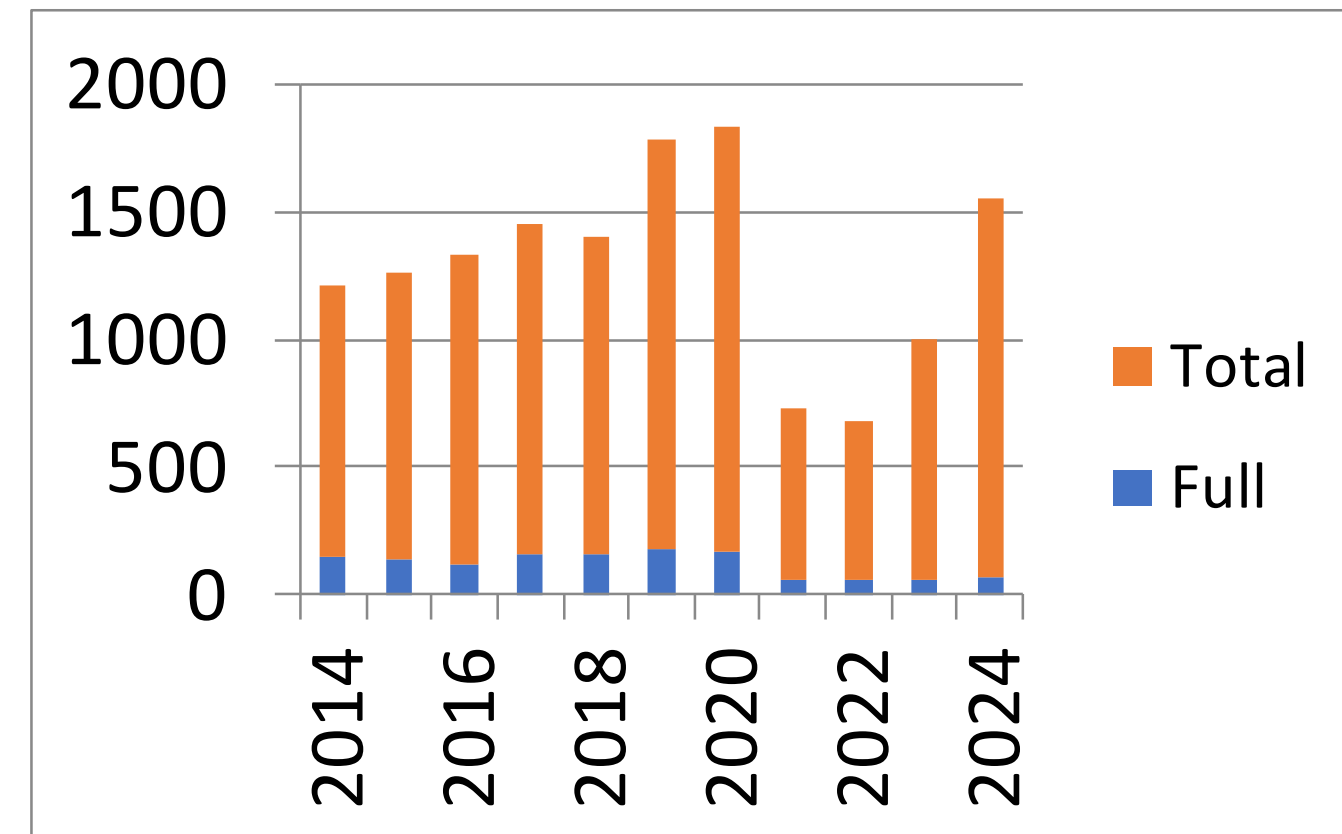
- Stratex Solutions, Kansas City
- Walden University, Minneapolis
- Mike Belter, Columbus



Learn. Share. Connect.

2024 Alliance Statistics (preliminary)

- 28 Baldrige-based programs serving all 50 states and US Territories
- 1484 – Applications received (up from 941)
 - 65 full 50 page (up from 63)
- 671 – Examiners trained (down from 998)
- 8 – Top Level Recipients
- 10 – Conferences (hosted 1543 attendees)*
- 25 – Paid staff (up 4), 184 non-examiner
Volunteers*
- ~\$7M* – Combined budget
 - * 2023 or estimates





Purpose

To inspire individuals, organizations, and communities across the US and the world to learn, implement, and achieve higher levels of performance.

Mission

To strengthen members through training, mentoring, collaboration, and sharing of resources, best practices, and service offerings.

Vision: To be the premier resource for organizations and communities desiring to achieve and sustain excellence.

Value Proposition: Equip Alliance members to develop and sustain higher performance by furthering the principles of the Baldrige Excellence Framework.

2025 Strategic Priorities

1. Alliance Transformation

- Reevaluate and update Top Tier requirements
- Develop discontinued tools (i.e. Case Study, AWMP)
- Determine future eligibility criteria

2. Growth and sustainability

- Return net operating income to breakeven or better
- Member sustainability initiatives

3. Host successful Baldrige Fall Conference

- Improve financial performance & increase attendance
- Identify host and location for 2026 conference

4. Brand refresh

- Rebrand - update name/logo/colors/tag line
- Refresh website
- Execute marketing plan

Core Values



Act with Integrity: are honest, ethical, authentic, transparent and respectful.



Value People: show respect, professionalism, empathy, and inclusion for all people – members, customers, volunteers, and partners.



Collaborate: share ideas, best practices, resources, and achieve understanding with other members; partner with other organizations and jointly solve problems.



Focus on Excellence: embrace systems-based improvement and earning for organizations and communities.

Alliance Scorecard	2024 Actual	2025 Target
Member Engagement		
Member Satisfaction - NPS	TBD	TBD
Members Good Standing (Comp. Criteria)	80%	82%
Dues discount % (Discounts/Dues)	42%	45%
Building Lasting Stakeholder Relationships		
Conference Attendance	120	200
Conference Survey Results - NPS	TBD	TBD
Conference Sponsorships/Exhibitors	4	6
Financial Performance		
Net Operating Income	(\$22K)	\$10K
Net Income	\$1.6K	\$10K
Conference Profit Margin	\$11.3K	\$40K
Dues Collected	\$17.3K	\$15K
Current Assets	\$252K	\$260K

Learn More!...

- Attend the 2025 Baldrige Fall Conference, **October 13-14** (with Communities of Excellence 2026 conference Oct 14-15) in **Denver, Colorado!**
- Explore the value of getting started (or accelerating) your journey to excellence using Baldrige, contact your Alliance member program at <http://baldrigealliance.org>



Learn. Share. Connect.

communities of excellence²⁰²⁶



“For America to sustain its vitality, promote opportunity, and create a more equitable society during its second 250 years of existence, we must improve the performance of communities and the people who lead and live in them.”



Stephanie Norling
President & CEO
Communities of
Excellence 2026

Communities of Excellence 2026 Update



Who We Are

Mission: Improve the quality of life for our nation's residents by assisting communities in implementing the Baldrige-based Communities of Excellence Framework.

Vision: High-performing, vibrant communities.

Values: Transparency, Collaboration, Inclusion, Continuous Learning.

Purpose: To ensure that every person in America has the opportunity to live their best life in communities that are thriving.

Envisioned Future: Communities that adopt the Baldrige-based Communities of Excellence Framework are recognized as the top-performing in the nation and are catalysts for our country to again lead the world in educational attainment, economic prosperity, health and wellness, and quality of life.

communities of excellence²⁰²⁶ National Learning Collaborative

GUIDING COMMUNITIES WITH A BIG PICTURE APPROACH

We believe communities can achieve . . .

- EDUCATIONAL SUCCESS
- HEALTH AND WELLNESS
- EQUITABLE OUTCOMES
- OVERALL IMPROVED QUALITY OF LIFE

A Systems Approach in Communities



communities of excellence²⁰²⁶

2023-2024
Communities of Excellence Framework:
Key questions for improving the performance of communities and the people who lead and live in them

communities of excellence²⁰²⁶ Assessment & Recognition

A CONTINUOUS IMPROVEMENT PROGRAM

COE/Tapp Network Digital Scorecard

COE Common Community Scorecard & Toolkit

Health	Life Expectancy
Education	HS Graduation Rate
Economy	Median Household Income
Housing	Homes with Suboptimal Conditions
Quality of Life: Social and Community	Adults with 14+ "Not Good" Mental Health Days Per Month

1. COE Common Community Scorecard

- 5 Indicators
- 15 Cascading Metrics
- Customizable Communities
- Census Tract Automation
- Interactive
- Sharable
- Comparable



ANYTOWN, USA COMMUNITY SCORECARD

Anytown, USA is committed to fostering a safe and healthy community. We measure our long-term impact using the following key metrics:

Health
Life Expectancy: *Do people live a healthy, full life?*

Educational Attainment
High School Graduation Rate: *Are people getting the education they need to succeed?*

ECONOMIC VITALITY - MEDIAN HOUSEHOLD INCOME

DATA POINTS

Year	Anytown	State	National
2018	\$57,533	\$57,422	\$62,293
2019	\$59,123	\$59,597	\$63,843
2020	\$60,897	\$62,843	\$64,994

GRAPH

Choose your view.

Excelsior Springs, Missouri Community Scorecard

Excelsior Springs, Missouri is committed to fostering a safe and healthy community. We measure our long-term impact using the following key metrics:

HEALTH
Life Expectancy: *Do people live a healthy, full life?*

Why It Matters: Life expectancy refers to the average number of years a person can expect to live, based on the year of their birth. Many factors like economic stability and access to quality education, housing, and healthcare impact our overall health and life expectancy.

Where to Find the Data: Life expectancy is calculated by the National Center for Health Statistics.

View all metrics Filter

Year Community State National

Our Priorities

- Updated Strategic Plan
- Partnerships
- Knowledge Sharing/Learning Management System
- The Role of AI in Improving Community Performance
- Delivering Quality Programs that Meet Communities Where They're At
- Building Community Leadership Capacity
- Rebrand!

Panelist Questions and Discussion



Bob Fangmeyer
Director
Baldrige Performance
Excellence Program



Al Faber
President & CEO
Baldrige Foundation



Brian Lassiter
Chair
Alliance for Performance
Excellence



Stephanie Norling
President & CEO
Communities of Excellence 2026





Institute for Performance Excellence



Mac Baldrige Society Members

