



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Washington

- **6 Washington applicants for the Baldrige Award (2005–2018)**
- **2 Washington award applicants in 2011 represent 6,948 jobs, 92 work locations, \$1 billion in revenues/budgets, and 1.7 million customers served.**
- **7 Baldrige examiners from Washington volunteered over \$157,000 in services in 2018.**

Performance Excellence Northwest

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

Performance Excellence Northwest (PENNW; <https://performanceexcellencenw.org>) is a regional program affiliated with the national Baldrige Performance Excellence Program. Volunteers comprise the Board of Directors, Panel of Judges, Board of Examiners, Mentors and others. Our 200+ volunteers partner with health care organizations, manufacturers, government agencies, schools, small and large businesses and nonprofits to help them improve overall performance using the renowned national Baldrige Excellence Framework and leading continuous improvement tools. Additionally, PENW now provides all services previously provided by Washington State Quality Award.

2011–2018 Performance Excellence Northwest Award Recipients in Washington

Del Norte Credit Union (Leadership Award)
MultiCare Health System (Leadership Award)
City of Walla Walla (Achievement)
Mason General Hospital & Family of Clinics (Achievement)
Yakima Valley Memorial Hospital (Achievement)
King County Department of Assessments (Commitment)
Whitewater Creek, Inc. (Commitment)

AHCA/NCAL National Quality Award Recipients in Washington

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and post-acute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Alaska Gardens Health & Rehab. Center (Bronze, 2015)	Peoples Retirement Community (Bronze, 2015)
Americana Health & Rehabilitation (Bronze, 2015)	The Ponderosa Assisted Living Community (Bronze, 2016)
Avamere Heritage Rehabilitation Tacoma (Bronze, 2017)	Prestige Assisted Living at Hazel Dell (Silver, 2017)
Bremerton Health & Rehabilitation Center (Bronze, 2015)	Prestige Care & Rehabilitation Parkside (Bronze, 2015)
Buena Vista Healthcare (Bronze, 2016)	Prestige Care & Rehabilitation—Sunnyside (Bronze, 2017)
Burien Nursing & Rehabilitation Center (Bronze, 2015)	Prestige Senior Living at East Wenatchee (Bronze, 2018)
Canterbury House (Bronze, 2015)	Prestige Senior Living Bridgewood (Bronze, 2017)
Cascade Park Care Center (Bronze, 2015)	Prestige Senior Living Rosemont Retirement & Assisted Living (Bronze, 2017)
Channel Point Village (Bronze, 2015)	Puyallup Nursing & Rehabilitation (Silver, 2017)
Discovery Nursing & Rehabilitation (Silver, 2015)	Renton Nursing & Rehabilitation (Bronze, 2016)
Enumclaw Health & Rehabilitation Center (Bronze, 2015)	Riverside East Retirement & Assisted Living (Silver, 2015)
Fort Vancouver Post-Acute (Bronze, 2016)	Riverside Health & Rehabilitation Center (Bronze, 2015)
Frontier Rehab. & Extended Care Center (Bronze, 2015)	Riverview Terrace (Bronze, 2018)
Grandview Village (Bronze, 2015)	Rock Cove Assisted Living (Bronze, 2015)
Harmony House Health Care Center (Bronze, 2015)	Seattle Medical Post-Acute Care (Bronze, 2015)
Health & Rehabilitation of North Seattle (Bronze, 2015)	Shelton Health & Rehabilitation (Bronze, 2015)
Highland Health & Rehabilitation (Bronze, 2015)	Shoreline Health & Rehabilitation Center (Bronze, 2017)
Island Health & Rehabilitation (Bronze, 2015)	Sound Vista Village (Bronze, 2016)
Issaquah Nursing & Rehabilitation Center (Silver, 2016)	Spiritwood at Pine Lake Assisted Living & Memory Care (Silver, 2016)
Landmark Care & Rehabilitation (Bronze, 2015)	Summer Hill Assisted Living (Silver, 2017)
Life Care Center of Kirkland (Silver, 2015)	Sunrise of Bellevue (Bronze, 2018)
ManorCare Health Services Lynnwood (Silver, 2015)	Sunrise of Bothell (Bronze, 2018)
Maple Creek of Lakewood (Bronze, 2016)	Sunrise of Edmonds (Bronze, 2018)
Nikkei Manor (Bronze, 2018)	Sunrise of Mercer Island (Bronze, 2018)
North Cascades Health & Rehabilitation (Bronze, 2015)	Sunshine Gardens (Bronze, 2015)
Northwoods Lodge (Bronze, 2018)	Tacoma Nursing & Rehabilitation Center (Bronze, 2017)
Olympic Alzheimer's Residence (Bronze, 2018)	Talbot Center for Rehab. & Healthcare (Bronze, 2015)
Pacific Specialty & Rehabilitation (Bronze, 2015)	Whitman Health and Rehabilitation Center (Bronze, 2015)
Park Ridge Care Center (Silver, 2015)	
Park Royal Health & Rehabilitation Center (Bronze, 2015)	
Patriots Glen Assisted Living & Memory Care (Bronze, 2016)	