



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

## Baldrige in Nebraska

- **3 Nebraska applicants for the Baldrige Award (2005–2017)**
- **1 Nebraska applicant in 2016 represents 287 jobs, 3 work locations, more than \$46 million in revenues/budget, and more than 30,000 customers served.**
- **1 Baldrige examiner from Nebraska volunteered more than \$15,000 in services in 2017.**

## Rocky Mountain Performance Excellence

The Alliance for Performance Excellence ([www.BaldrigeAlliance.org](http://www.BaldrigeAlliance.org)) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

Incorporated in 2000 as a 501(c) (3) nonprofit corporation, Rocky Mountain Performance Excellence (RMPEX; [www.rmpex.org/](http://www.rmpex.org/)) helps organizations improve performance and achieve results. The approach is based on the Baldrige Excellence Framework, a proven framework that brings innovation and results to any organization. RMPEX serves Colorado, Montana, Nebraska, and Wyoming.

## 2015–2017 Rocky Mountain Performance Excellence Award Recipients in Nebraska

Community Hospital, McCook (Peak)  
Great Plains Health (High Plains)

### Success Story



Community Hospital is a 25-bed critical access hospital accredited through the Joint Commission. It offers five primary service lines on campus in McCook, with physicians' assistants at rural clinics. It serves southwestern Nebraska, as well as northwestern Kansas communities, with a workforce of approximately 301 employees.

### Highlights

- At 100% for three Center for Medicare and Medicaid Services core measures
- National top 10% for median time to EKG
- 99.1th percentile in PRC inpatient perception survey for overall quality of care
- 96.8th percentile for home health care willingness to recommend
- Higher than 90th percentile for employee satisfaction with the hospital as a place to work

## AHCA/NCAL National Quality Award Recipients in Nebraska

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

The Ambassador Lincoln (Silver, 2015)	Lancaster Rehabilitation Center (Silver, 2015)
The Ambassador Omaha (Silver, 2015)	The Landing at Williamsburg Village (Silver, 2017)
Ashland Care Center (Bronze, 2017)	Louisville Care Center (Bronze, 2016)
Blue Hill Care Center (Bronze, 2017)	The Meadows Senior Living (Bronze, 2017)
Brighton Gardens (Bronze, 2017)	Midwest Homestead of Hastings (Bronze, 2016)
Brookefield Park (Silver, 2017, 2015)	Morys Haven (Silver, 2015)
Brookestone Meadows Rehabilitation & Care Center (Bronze, 2017)	North Platte Care Center (Bronze, 2016)
Brookestone Village (Bronze, 2016)	Nye Legacy (Bronze, 2016)
Central City Care Center (Silver, 2016)	Nye Pointe Health & Rehabilitation (Bronze, 2017)
Crestview Care Center (Silver, 2014)	Nye Square (Bronze, 2016)
David Place (Silver, 2016, 2015)	Papillion Manor (Silver, 2015)
Eastmont Towers/The Seasons/The Monarch (Bronze, 2017)	Parkview Home Inc. (Bronze, 2016)
The Evergreen Assisted Living Residence (Silver, 2015)	Plum Creek Healthcare Community (Silver, 2015)
Gardenside LTC/Jefferson Community Health & Life (Bronze, 2017)	Prairie Pines Lodge (Bronze, 2016)
Gateway Vista (Bronze, 2016)	Prairie View Assisted Living (Bronze, 2017)
Golden Ours Convalescent Home (Bronze, 2016)	Premier Estates of Kenesaw (Bronze, 2016)
Good Samaritan Society Longs Creek Village (Bronze, 2016)	Regency Square Senior Living (Bronze, 2016)
Good Samaritan Society—Beatrice (Bronze, 2016)	Ridgewood Rehabilitation & Care Center (Silver, 2014)
Good Samaritan Society—Grand Island (Bronze, 2017)	Rose Lane Home (Silver, 2015)
Good Samaritan Society—Linden View (Silver, 2017, 2015)	Samaritan Springs (Silver, 2016, 2015)
Good Samaritan Society—Syracuse (Silver, 2016, 2015)	South Haven Living Center (Silver, 2016)
Good Samaritan Society--The Villa (Silver, 2017, 2015)	St. Jane de Chantal Long-Term Care Services (Bronze, 2016)
Grand Island Veteran's Home (Bronze, 2016)	Stone Hearth Estates (Silver, 2017)
Heritage Care Center (Silver, 2016)	Sumner Place Skilled Nursing & Rehabilitation (Bronze, 2016)
Heritage Crossings (Bronze, 2016)	Sunrise Country Manor (Silver, 2015)
Heritage Estates (Silver, 2015)	Sutherland Care Center (Silver, 2015)
Heritage of Bel Air (Silver, 2017, 2015)	Tiffany Square Care Center (Silver, 2015)
Heritage of Red Cloud (Bronze, 2016)	Waverly Care Center (Bronze, 2017)
Highland Park Care Center (Bronze, 2016)	Welcov Assisted Living at Ogallala (Silver, 2015)
Hillcrest Mable Rose (Bronze, 2017)	Welcov Assisted Living at Papillion (Bronze, 2017)
Homestead Rehabilitation Center (Silver, 2017)	Welcov Assisted Living at Scottsbluff (Bronze, 2016)
Hooper Care Center (Silver, 2015)	Welcov at Kearney (Silver, 2015)
Imperial Manor Nursing Home (Bronze, 2016)	Westgate Assisted Living (Bronze, 2016)
	The Willows Assisted Living (Bronze, 2016)
	8 Bronze recipients (2014)