

Baldrige Foundation Leadership Awards

2022 Recipients



April 5, 2022



BALDRIGE FOUNDATION



The Baldridge Foundation is proud to recognize these transformational leaders as it presents the 2022 Foundation Leadership Awards.

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YOU DO TOO.**

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MARITZA SOTO
DOCTOR IN ADMINISTRATION
AND MANAGEMENT

LETTER FROM THE CHAIR

KATHRYN EGGLESTON

The Baldrige Foundation is privileged to honor thirteen individuals for leadership excellence. Each of these recipients has demonstrated a significant and lasting impact through their role-model leadership, for service within their respective organizations and beyond.



We present the E. David Spong Lifetime Achievement Award to Tommy Gonzalez, city manager of El Paso, Texas. Gonzalez is a previous recipient of the Foundation's Award for Leadership Excellence in Government. He serves Baldrige as one of the directors of Communities of Excellence 2026, a new Baldrige initiative aimed at advancing community health. Our goal is to secure recognition of "Community" as a new seventh sector in the Baldrige Awards program. Under Gonzalez's leadership as city manager, the city of Irving, Texas, was a 2013 recipient of the Malcolm Baldrige National Quality Award in the nonprofit sector. Tommy's use of the Baldrige framework now continues to shape the successes of two large Texas cities.

The Harry S. Hertz Leadership Award is presented to John B. Chessare, MD, President and CEO of GBMC HealthCare in Baltimore, Maryland. The Hertz Award recognizes exemplary performance in the current leadership of an organization. In 2020, Dr. Chessare led a large city health care system through the challenges of the COVID-19 pandemic, while also leading GBMC HealthCare to receive the Malcom Baldrige National Quality Award.

We present the Baldrige Foundation Awards for Leadership Excellence in the sectors of Business, Cybersecurity, Education, Government, Health Care, and Nonprofit. The Foundation is honored to recognize these eleven recipients as having exemplified the enduring qualities of the Baldrige framework through their exceptional leadership.

In addition, the Baldrige Foundation's Dr. Curt Reimann Baldrige Scholarship Fund is pleased to provide two graduate students or recent graduates with a scholarship opportunity to participate in Baldrige Examiner Training.

Your financial support of the Baldrige Foundation makes it possible to continue our awards, our educational programs, and our promotion of performance excellence in all sectors of the economy. Thank you for joining us today in celebrating the accomplishments of our 2022 recipients.

A handwritten signature in black ink that reads "Kathryn K. Eggleston". The signature is fluid and cursive, with a long horizontal flourish extending to the right.

Kathryn K. Eggleston, Ph.D.
Chair, Baldrige Foundation





**Your
Success
Inspires our
Future Leaders.**

**Dallas College congratulates
the 2021 Baldrige Award
recipients and proudly
supports the 33rd Annual
Quest for Excellence[®]
Conference.**



FOUNDATION AWARDS

2022 Recipients

E. David Spong Lifetime Achievement Award

- Tommy Gonzalez

Harry S. Hertz Leadership Award

- John B. Chessare, MD, MPH, FACHE

Foundation Awards for Leadership Excellence

- Bret Arsenault, Cybersecurity
- Robert Barnett, Business
- Honorable Walter G. Copan, Ph.D., Government
- Barbara Jenkins, Ed.D., Education
- John Kueven, FACHE, MSHA, MBA, RN, Health Care
- David L. Ramsey, Health Care
- Grant Schneider, Cybersecurity
- Susan Stuart, Nonprofit
- Gregory J. Touhill, Cybersecurity
- Jerry D. Weast, Ed.D., Education
- Carol C. Wilson, M.Ed., Education

Dr. Curt Reimann Scholarship

- Lauren Browning
- Juan A. Delduarte, DBA





“One must forever strive for excellence, or even perfection, in any task however small, and never be satisfied with the second best.”
- JRD Tata, Chairman, Tata Sons, 1938 - 1991

Tata Group is proud to be associated with the Baldrige Foundation

The Tata Business Excellence Model (TBEM) at the Tata Group, has been adapted from the Baldrige framework. TBEM encourages a culture of continuous improvement through a formal system of assessment, benchmarking practices and improvement interventions.



The JRDQV Award, was institutionalised as a tribute to the Late Chairman of the Tata Group, Mr J.R.D Tata. It is the apex award for Business Excellence in the Tata Group presented to companies that are industry role models.

100 countries | 800,000+ employees | Revenues of \$103 billion*

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*2020-21 revenue of Tata companies taken together



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**CONNECTING THOSE IN NEED WITH
THOSE WHO HEAL, FASTER.**

As a Mac Baldrige Society Trustee,
ABOUT Healthcare would like to
congratulate all the 2022 **Baldrige
Foundation Leadership Award recipients.**

Thank you for your leadership and
commitment to excellence.

You make us all proud!

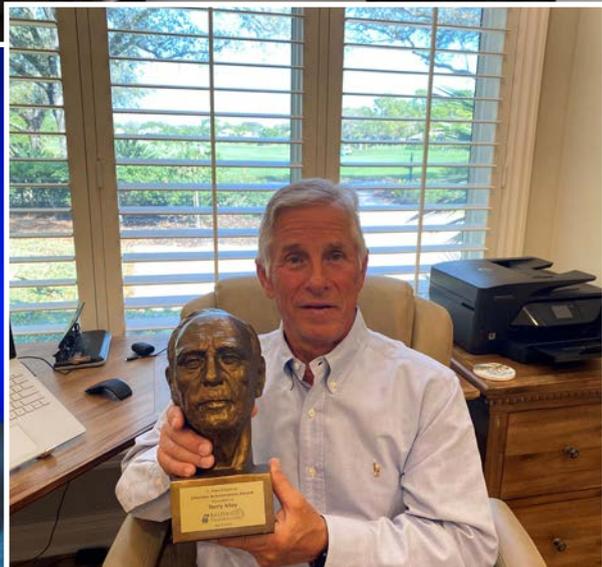
Legacies of Leadership

E. David Spong

Spending his career of more than 40 years in the private sector, Dr. E. David Spong is the first person to lead organizations to the Baldrige Award in two sectors. David has led organizations to a total of seven state and three national quality awards; including the Australia Business Excellence Award. He has been a Baldrige leader at the state and national level, and a tireless advocate for Baldrige.



2021 Spong Award Recipients Celeste Volz Ford and Terry May



E. David Spong Lifetime Achievement Award

TOMMY GONZALEZ

Tommy Gonzalez became City Manager of the City of El Paso, Texas, one of the 25 largest cities in the United States, in 2014. Prior to that he was the City Manager of Irving, Texas, for seven years, where he led the city to receive the Malcolm Baldrige National Quality Award in 2012.



“The E. David Spong Lifetime Achievement award recognizes individuals who have performed truly extraordinary service that has changed the world, and inspired others to do the same,” said Al Faber, President and CEO of the Baldrige Foundation. “Tommy has certainly done that through his lifetime of public service. He served in the Army Reserves for 22 years, retiring as a Lieutenant Colonel, and has worked in municipal government for over 30 years. He has applied the Baldrige principles to great success, bringing excellence in service and improving the lives of people in El Paso and throughout Texas.”

“The discipline within the framework guides our organization to focus on what is most important: our workforce,” said Gonzalez. “A true leader, dedicated to the Baldrige philosophy, mentors and inspires others who are on their journeys of performance excellence. Demonstrating effective leadership by sharing the Baldrige framework requires a commitment to helping others learn the ideals of continuous improvement.”

“The intense focus on our workforce strengthens our commitment to customer service by developing and investing in our people. By deploying the Baldrige framework, we have been able to achieve a vast list of accomplishments.”

“Tommy has also actively worked to promote Baldrige for other organizations,” said Faber. “He has served on the Baldrige Board of Examiners, has recently been asked to serve an unprecedented third term as chair of the Quality Texas Foundation Board of Directors, and also serves on the Communities of Excellence 2026 Board.”

According to Gonzalez, “The Baldrige framework has served as a great segue into the Communities of Excellence focus, opening up dialogue with community partners to share best practices to improve the quality of life, health care, and education of our residents.”

He continued, “The Baldrige framework has had a significant impact on the alignment of community priorities with our strategic plan. This has broken down silos by creating cross-functional teams and basing our decisions and actions on our vision, mission, and values. Baldrige gets results.”





The Malcolm Baldrige National Quality Award validates the hard work and commitment of GBMC's staff and volunteers to innovation, excellence and quality improvement.

Congratulations to our **President and CEO, John B. Chessare, MD, MPH** for your steadfast leadership in guiding us closer toward our vision of delivering the care we would want for our own loved ones.



Tommy Gonzalez

Congratulations on
receiving the E.
David Spong
Lifetime
Achievement Award

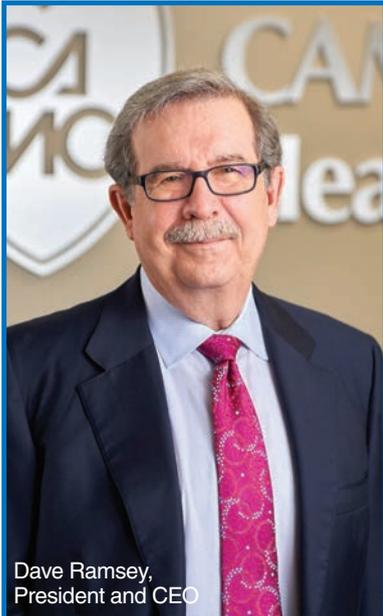
From the
communities of excellence²⁰²⁶
Board of Directors

Congratulations!



Lauren Browning

2022 Dr. Curt Reimann Baldrige Scholar



Dave Ramsey,
President and CEO

2022 Baldrige
Foundation Award for
Leadership Excellence

Congratulations to Dave Ramsey, our President and CEO, on receiving this prestigious award. Your commitment to quality and continual improvement is what inspires us to provide the best health care to every patient, every day.



**Charleston Area
Medical Center**

Legacies of Leadership

Harry S. Hertz

Dr. Harry S. Hertz served as Director of the Baldrige Performance Excellence Program for 18 years until his retirement in 2013. In 1998, Dr. Hertz led the effort to expand the Malcolm Baldrige National Quality Award with the addition of the health care and education sectors, and the addition of the nonprofit/government sector in 2007. Dr. Hertz is credited for keeping the Baldrige Excellence Framework relevant in a changing world.



2021 Hertz Award Recipient Michael Ugwueke



Harry S. Hertz Leadership Award

John Chessare

John B. Chessare, MD, MPH, FACHE, became President and CEO of GBMC HealthCare in 2010. Prior to coming to GBMC, Dr. Chessare served as president of Caritas Christi Health Care System's Caritas Norwood Hospital outside of Boston where he also served as the senior vice president for quality and patient safety of the entire Caritas system and was the system's interim president from 2006 until 2008. Dr. Chessare held several other executive level health care leadership roles, including at Boston Medical Center/Boston University School of Medicine from 1998 to 2005; at Albany Medical Center/Albany Medical College from 1994 to 1998; and at the Medical College of Ohio from 1983 to 1994.



"The GBMC Board of Directors set a new vision for our organization in 2010," said Dr. Chessare, "and we realized that we had a lot of work to do to move from a focus on individual health care services, to the creation of a system that could be held accountable for managing the health of a population and delivering on our four aims. It was this realization that moved us to begin implementing the Baldrige criteria."

"The Hertz Leadership Award recognizes role-model leaders that challenge, encourage, and empower others to achieve performance excellence," said Al Faber, President and CEO of the Baldrige Foundation. "Dr. Chessare embraced the Baldrige framework as the way to achieve those leadership goals."

"We needed a management structure that would drive us faster towards our vision," continued Dr. Chessare. "Since we had been relying on hard work and good intentions alone, very little of our work was systematic and highly reliable. Implementation of the Baldrige criteria has helped us create systems that could be deployed, studied, continually improved, and integrated with other systems to achieve our aims."

As the COVID-19 pandemic stressed health care organizations to their limits and beyond, Dr. Chessare and his team continued to operate under the guidance of the Baldrige criteria, receiving the 2020 Malcolm Baldrige National Quality Award in the health care sector.

"John is a role-model leader deeply committed to the Baldrige framework and embodies the Baldrige leadership principles," said Faber. "His unwavering servant leadership has been instrumental in the success of GBMC HealthCare in navigating the unprecedented challenges during the COVID-19 pandemic while providing high quality patient care."



Congratulations, **Gregory J. Touhill**

Named one of this year's Baldrige Foundation
Leadership Award recipients.



Gregory J. Touhill
CISM, CISSP, Brigadier General (ret)

As chairman of ISACA'S Board of Directors, Gregory J. Touhill exemplifies what good leadership is in the IS/IT community through his lifetime commitment to serving as a role model for business and technology professionals. We're proud to have him represent our members and chapters around the world.



www.isaca.org

Foundation Awards for Leadership Excellence

2021 Recipients of the Foundation Awards for Leadership Excellence



Foundation Awards for Leadership Excellence

BRET ARSENAULT • Cybersecurity



Corporate Vice President and Chief Information Security Officer, Microsoft

“There are many ways to be a successful leader. In my experience, I have found that it’s critical to enable a productive and inclusive work environment and always keep a beginner’s mindset. Lean into uncertainty and take calculated risks. Ask good questions: Be curious about the perspective of others and seek creative solutions to tough problems. The truth is it takes all kinds of leadership behaviors to make an organization successful. Leadership is not about a single person, or about personality – it’s not a contest to be the most charismatic or the most energetic.

Leadership is about bringing out the best in people, creating an environment where everyone feels they can do their best work and find purpose in what they do. That’s why I’m especially honored and thankful to be recognized by the Baldrige Foundation for Leadership Excellence, because it is a testament to my team and the incredible work they deliver every day.”

ROBERT BARNETT • Business



Executive Vice President (retired), Motorola,

“Thank you, Baldrige Foundation, for this Business Leadership recognition, in truth a significant tribute to so many people over the past 23 years. These would include the 14,000 Motorola CGISS Sector associates who successfully pursued Excellence, the National Institute of Standards and Technology (NIST) team that evaluated our performance, the state organization(s) whose volunteers (including me as a 17-year Board member and examiner) make the state programs possible, and the Baldrige Fellows staff and cohorts.

My Motorola career, the state organization, and the Baldrige Fellows Program have provided me the opportunity to work with people committed to ‘getting better at getting better.’ For all of this, I am honored and truly thankful.”

Foundation Awards for Leadership Excellence

HONORABLE WALTER G. COPAN • Government



Former Under Secretary of Commerce for Standards and Technology, and NIST Director; Currently Vice President for Research and Technology Transfer, Colorado School of Mines,

“Throughout life I have been privileged to meet and to work with talented, caring people - and with organizations that are dedicated to make America better for us all. The Baldrige Foundation and the Baldrige Program and its framework set the standard for excellence, with people of integrity and commitment helping to empower the best within the nation’s companies, organizations and communities. Generously sharing their wisdom and collective experience, the people of Baldrige provide mentorship and counsel to help others achieve great outcomes, in an ongoing quest for performance excellence. I am honored and blessed to receive the Baldrige Foundation Award for Leadership Excellence.”

BARBARA JENKINS, Ed.D. • Education



Superintendent of Orange County Public Schools

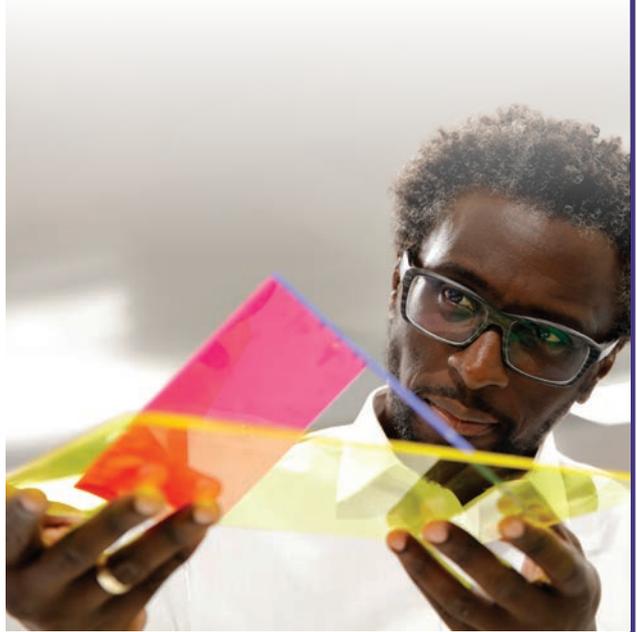
“I am extremely honored to receive the Baldrige Foundation Award for Leadership Excellence in Education. Our school district has long been inspired by the Baldrige framework, as it stands for excellence in education and across sectors. I share this award with my phenomenal leadership team, principals, teachers, and staff whom I have had the pleasure to lead for a decade. I also share it with an outstanding School Board, the members of which are committed to our dynamic strategic plan. Together, with our families and community, we provide diverse pathways to lead our 206,000 students to success.”



INSPIRING FUTURE GENERATIONS OF LEADING INNOVATORS

AARP congratulates all of the Baldrige Foundation Leadership Award Winners on their commitment to and pursuit of leadership excellence. We also congratulate the Baldrige Program for serving as an industry model in the advancement of excellence, innovation and empowering leaders to create value and sustainability for the communities and customers we serve.

www.aarp.org



Congratulations to the 2022
Baldrige Foundation Leadership Award recipients

**Thank you for your continued
commitment to excellence**



www.beyondfeedback.com



Mr. Tommy Gonzalez

On behalf of the Board of Directors of the Quality Texas Foundation (representing TX, PR, MO, KS, and LA), Judges, Examiners, and Fellows, we congratulate our Board Chairperson for being named the 2022 Baldrige Foundation E. David Spong Lifetime Achievement Award Recipient

Mr. Tommy Gonzalez,
Thank you for your leadership.

Foundation Awards for Leadership Excellence

JOHN KUEVEN, FACHE, MSHA, MBA, RN • Health Care



**Senior Vice President and Hospital President
at Wellstar Paulding and Wellstar Cobb
Hospital**

“I am both excited and honored to receive the Baldrige Foundation Award for Leadership Excellence in Health Care. Since being introduced to the Baldrige Criteria 15 years ago, I have been able to see firsthand the positive impact it has on an organization’s culture. Most recently, as hospital President, I helped lead our organization by utilizing the Baldrige framework as the operating model for Wellstar Paulding hospital. The criteria enabled nationally recognized performance in quality and safety, team member engagement, and patient experience. Most recently, the framework has supported our work through the pandemic and allowed us to be nimble during an ever-changing crisis. I want to thank my family and Wellstar Team that has supported me through this journey.”

DAVID L. RAMSEY • Health Care



**President and CEO, Charleston Area Medical
Center Health System**

“Even before COVID-19, CAMC operated in a challenging environment where the needs of our community are significant, and the resources sometimes limited. We have long been an organization committed to continual improvement, but once we began learning and operating within the Baldrige framework our rate of innovation and change accelerated and our improvements became more measurable. I have no doubt that becoming a Baldrige organization has improved our ability to be the best place to receive patient-centered care, the best place to work, and the best place to teach and learn. I am humbled by this recognition, and I accept in honor of our CAMC team who continue to give their all in the care for our patients – even after two years on the front lines of this pandemic. Their commitment to quality and continual improvement inspires me every day.”

Foundation Awards for Leadership Excellence

GRANT SCHNEIDER • Cybersecurity



**Senior Director of Cybersecurity Services,
Venable LLP**

"I am honored to receive the Baldrige Foundation Award for Leadership Excellence in Cybersecurity. The threats and exploitations by malicious cyber actors continue to increase at an alarming rate. This is compounded by the fact so much of our personal and professional lives have moved on-line due to the pandemic. During these times organizations need leaders who are resolutely focused on achieving objectives, nimble enough to adjust to changes, and caring enough to recognize

the human needs of their team. The Baldrige Excellence Framework helps to create leaders with such skills who can excel in today's challenging environment."

SUSAN STUART • Nonprofit



**President and CEO of the Center for Organ
Recovery & Education (CORE)**

"I am so honored to receive the 2022 Baldrige Foundation Award for Leadership Excellence. This award is especially meaningful because I believe so strongly in the power of the Baldrige framework to affect positive change.

Today, CORE is a results-driven organization, thriving in a culture of transparency and innovation. Because every department is responsible for its own step in the CORE Business/Work System, our operations as a whole can focus successfully on the mantra, 'Every Donor, Every Time,' our core competency. Also, CORE's business continuity plan, which has allowed us to be agile and resilient even during the challenges of the last two years, now ensures the organization's future.

I credit CORE's Baldrige journey for empowering us with the ability to save and heal more lives than ever before—the most significant indicator of performance excellence."



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PARTNERSHIP OVERVIEW

Becoming a partner of the Institute for Performance Excellence provides your entire organization with full access to the Institute's resources, strategy execution tools, conference discounts, networking, and educational opportunities.

For additional information on becoming a partner, call or email Josh Racette, Executive Director of Corporate Development, at 202-559-9195 or jracette@baldridgefoundation.org. You may also learn more by visiting our website at www.baldridgeinstitute.org.

CALL FOR PAPERS

CHRONICLE OF LEADERSHIP AND MANAGEMENT

JOIN THE CONVERSATION

The *Chronicle of Leadership and Management* is a peer-reviewed publication by the Baldrige Foundation's Institute for Performance Excellence, edited by Dr. James Evans. The purpose of the *Chronicle* is to facilitate sharing of knowledge by providing insightful and practical perspectives for leading and managing performance excellence in business, health care, education, government, nonprofit organizations, communities, and cybersecurity applications.

We are now accepting submissions for Volume 3 of the *Chronicle of Leadership and Management*. Your original research can help shape the future of quality and performance excellence. Guidelines for authors and information about submitting your papers can be found at www.baldrigefoundation.org/clm.

CHRONICLE OF
LEADERSHIP
AND
MANAGEMENT

BALDRIGE FOUNDATION
INSTITUTE FOR
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EXCELLENCE



Volume 1, Number 1
December 2020

WHAT READERS ARE SAYING ABOUT THE CHRONICLE

"Excellent articles from renowned Baldrige gurus! Great insights, and all topics are enlightening for the diehard disciples of the Baldrige Framework."

"I can't wait to read the second edition of the Chronicle!"

"The Chronicle is a great resource for in-depth discussions about using Baldrige. It fills a gap in the research literature that is often superficial or tangentially touches Baldrige's concepts and applications."

"The Chronicle provides great leadership and management insights for any organizational leader, regardless of sector."

CONTACT

JAMES EVANS, PH.D., EDITOR-IN-CHIEF
chronicle@baldrigefoundation.org

Congratulations
& Thank you



2022 Baldrige Award for Leadership Excellence

Congratulations to the Honorable Walter G. Copan, PhD, our Vice President for Research and Technology Transfer, for your recognition as the winner of the 2022 Baldrige Foundation Award for Leadership Excellence in the Government sector.

Thank you for your service to Mines, our students and faculty, and to our nation as Former Under Secretary of Commerce for Standards and Technology, and NIST Director.



Carnegie Mellon University
Software Engineering Institute

A professional headshot of Gregory J. Touhill, a middle-aged man with dark hair, smiling. He is wearing a dark pinstriped suit jacket, a white dress shirt, and a gold tie. The background is a plain, light gray.

CONGRAT ULATIONS

GREGORY J. TOUHILL

Director, SEI CERT Division

We salute **Gregory J. Touhill**, recipient of the *Baldrige Foundation Award for Leadership Excellence, Cybersecurity Sector*, and all the award recipients for working to improve our organizations, our communities, and our world.



Congratulations Tommy Gonzalez

2022 Baldrige Foundation E. David Spong Lifetime Achievement Award Recipient

The El Paso Chamber of Commerce recognizes Tommy for his commitment to the City of El Paso. We commend him for his tireless devotion to continuously improving our region and inspiring City employees, residents, and partners to be an exceptional community.



EXCELLENT CARE

Because Wellstar puts people above all else, our care has also received some of the highest honors in the nation. Our dedication to serving others has earned us the prestigious Malcolm Baldrige National Quality Award, bringing the best possible care to communities in Georgia.

While Wellstar is proud to be recognized for our award-winning medical services, our greatest reward will always be caring for you.



More than healthcare.
PEOPLE CARE

Foundation Awards for Leadership Excellence

GREGORY J. TOUHILL • Cybersecurity



Director, the CERT Division, Software Engineering Institute, Carnegie Mellon University

“For decades, the Baldrige Excellence Framework has served as the world’s leader for the best practices, culture of innovation, and performance excellence standards that fuel our national prosperity and improve our way of life. Throughout my professional career I have leveraged the Baldrige values and principles that improve quality, build great teams, and deliver unparalleled success. I am honored and thankful to be

recognized by the Baldrige Foundation as the recipient of the Award for Leadership Excellence in cybersecurity and am grateful to my powerhouse teams that continually deliver cyber solutions that are more effective, efficient, and secure.”

JERRY D. WEAST, Ed.D. • Education



Founder and CEO, Partnership for Deliberate Excellence, LLC; Former Superintendent, Montgomery County (Maryland) Public Schools

“After decades of leading educational organizations both small and large, one thing stands clear. To be successful, a leader must put people first. Success depends on having a team that feels respected and valued and a community that believes you have an understanding of their needs and a vision to meet them.

To operationalize the collaborative plan and accelerate outcomes, alignment from beginning to end is essential. Honesty, transparency, and ethics are accelerants to a well-executed plan.”

Foundation Awards for Leadership Excellence

CAROL C. WILSON, M.Ed. • Education



Co-Founder and Executive Director of Alaska EXCEL

“On behalf of Alaska EXCEL, I am truly honored and humbled to be a recipient of the 2022 Baldrige Foundation Award for Leadership Excellence in Education. Both Billijo Mills, Co-Founder and Deputy Director of Alaska EXCEL, and I learned and lived the Baldrige Excellence Framework in 2000 while working as part of the team for the Chugach School District. Chugach was the first organization to win the Baldrige Award in the Education sector in 2001.

The process inspired Billijo and me to build Alaska EXCEL to what it is today. However, we would not be where we are today without the amazing team of people surrounding our organization from the incredible staff (who many began working with us the day we opened our doors in 2014), to the amazing board of directors who have supported us along the way, to the extraordinary business and industry partners who believe in our students and our mission, to the 10 school districts across Alaska who have entrusted us with over 600 students each year. Thank you all!”

KEY DATES FOR THE 2023 AWARDS CYCLE

Nomination Window Opens	April 15, 2022
Nomination Window Closes	September 30, 2022
Recipients Announced	December 2022
Awards Luncheon	April 4, 2023 at the 34 th Annual Quest for Excellence® Conference

For more information on the eligibility, nomination, and selection processes, go to baldrigefoundation.org or contact the Foundation Awards Administrator at awards@baldrigefoundation.org.

Dr. Curt Reimann Baldrige Scholarships are funded entirely through donations to the Reimann Scholarship Fund. The scholarships pay for recipients to attend the Baldrige Examiner Training Experience held in Gaithersburg, Maryland. To help fund future scholars, please follow this link on the Foundation website to donate today.

<http://baldrigefoundation.org/reimann>



SUSAN STUART
President & CEO, CORE

*This is what a **HERO** looks like.*

Congratulations to Susan Stuart, President & CEO of The Center for Organ Recovery & Education (CORE) and a recipient of the 2022 Baldrige Foundation Award for Leadership Excellence. Susan's dedication to performance excellence is *Saving and Healing* lives every single day.



CORE
Center for Organ Recovery & Education



Legacies of Leadership

Curt Reimann

Dr. Curt Reimann was the deputy director of the National Bureau of Standards National Measurement Laboratory and became the first director of the Baldrige Program. He served in that role from the inception of the Baldrige Award in 1987 until his retirement in 1995. Dr. Reimann developed the original Criteria for Performance Excellence and the Baldrige Award process, including the concept of using volunteers from the public and private sectors to create the Board of Examiners.



2021 Reimann Scholars



Dr. Curt Reimann

Baldrige Scholarship

"I am honored by your support for this scholarship in my name to send student-scholars through the Baldrige Examiner Training Experience. The future of the Baldrige Enterprise depends on creating the next generation of Baldrige professionals. Thank you for your commitment to the future of Baldrige - a truly unique public-private partnership dedicated to excellence."

-Dr. Curt Reimann



2022 Reimann Scholars

LAUREN BROWNING



"As Director of Training and Administration for The Partnership for Excellence (TPE), I develop content and materials for examiner training, review and edit feedback reports, and co-facilitate workshops to assist organizations in understanding the Baldrige criteria and writing applications. I have a passion for supporting examiners and applicants throughout the assessment process. This training will better equip me to create learning modules, provide guidance to examiners throughout the examining cycle, and assist organizations on their journey to excellence. It will also develop me into a more knowledgeable examiner for TPE's Advising and Partnering program and Communities of Excellence."

JUAN A. DELDUARTE



"My professional opinion and experience is that organizational leaders can use the Baldrige Excellence Program as a framework to facilitate the achievement of continuous organizational improvement. The Baldrige program is a tool that I continue to use in my role as a Capabilities Developer to identify gaps and develop, and deliver solution recommendations to achieve current and future organizational objectives. I also applied the 2019-2020 Baldrige Performance Excellence Framework in my role as a student-scholar working with a nonprofit

organization. The Baldrige framework enabled me to help leaders identify strengths and opportunities to improve their organizational performance and maintain a customer-centric focus."



Congratulations! Dr. Jerry Weast

2022 Malcolm Baldrige
Award for Leadership
Excellence in Education



From all of us at

Maryland's Largest School District

MONTGOMERY COUNTY PUBLIC SCHOOLS

Expanding Opportunity and Unleashing Potential

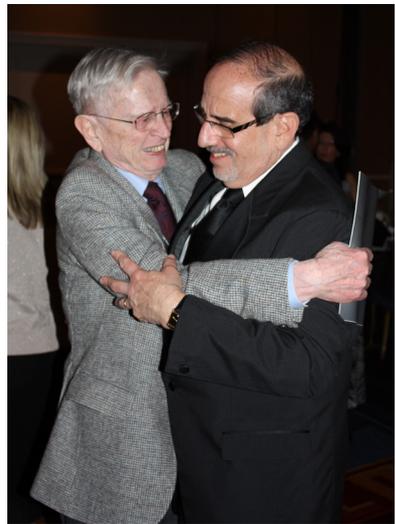
2022 FOUNDATION AWARDS SPONSORS

We gratefully acknowledge the support of the Foundation Awards Sponsors for 2022:

- **Dallas College Richland Campus**
- **The Synergy Organization (Harry S. Hertz Leadership Award Founding Sponsor)**
- **Beyond Feedback**
- **The organizations and individuals that paid tribute by placing ads honoring our 2022 award recipients**

SPONSORSHIP

The Foundation Awards are made possible through the generous support of sponsors who desire to recognize and celebrate exemplar leaders whose role-model behaviors inspire, encourage, challenge, and empower others to lead performance excellence. Individual and organizational sponsorships represent the only source of support for administering the Baldrige Foundation Awards. If you are interested in learning more about how to reach our engaged and influential audience through sponsorship of one or more of the Foundation's awards, please contact Josh Racette, Executive Director of Corporate Development, at (614) 785-0214 or [jraccette@baldrigefoundation.org](mailto:jracette@baldrigefoundation.org).





Mac Baldrige Society Institute Trustees



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