



Created by Congress in 1987, the Baldrige Program helps organizations improve & succeed in the global marketplace. It is the only public-private partnership & Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, & events that showcase best management practices.

## Baldrige in Oregon

- **1 Oregon applicant for the Baldrige Award (2005–2020)**
- **1 Oregon award applicant in 2011 represents 3,293 jobs, 3 work locations, \$250 million in revenue/budget, & 550,000 customers served.**
- **2 Baldrige examiners from Oregon volunteered about \$45,000 in services in 2020.**

## Performance Excellence Northwest

The Alliance for Performance Excellence ([www.BaldrigeAlliance.org](http://www.BaldrigeAlliance.org)) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate & recognize over 1,000 organizations & serve as the feeder system for the national Baldrige Award.

Performance Excellence Northwest (PENNW; <https://performanceexcellencenw.org>) is a regional program affiliated with the national Baldrige Performance Excellence Program. Volunteers comprise the Board of Directors, Panel of Judges, Board of Examiners, Mentors & others. Our 200+ volunteers partner with health care organizations, manufacturers, government agencies, schools, small & large businesses & nonprofits to help them improve overall performance using the renowned national Baldrige Excellence Framework & leading continuous improvement tools.

## 2017–2020 Performance Excellence Northwest Award Recipients in Oregon

Acumed (Achievement)

AllCare Health (Achievement)

## AHCA/NCAL National Quality Award Recipients in Oregon

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term & postacute care services. The program is based on the core values & criteria of the Baldrige Performance Excellence Program.

The Arbor at Avamere Court (Bronze, 2020)

Avamere at Albany (Bronze, 2019)

Avamere at Cascadia Village (Silver, 2020)

Avamere at Chestnut Lane (Bronze, 2020)

Avamere at Hermiston (Bronze, 2020)

Avamere at Hillsboro Assisted Living Facility (Bronze, 2020)

Avamere at Newberg (Bronze, 2020)

Avamere at Oak Park (Bronze, 2020)

Avamere at Park Place (Bronze, 2020)

## AHCA/NCAL National Quality Award Recipients in Oregon, continued

Avamere at Sandy (Silver, 2020)	Laurelhurst Village Rehab Center (Bronze, 2018)
Avamere at Seaside (Bronze, 2020)	Lebanon Veterans Home (Silver, 2019)
Avamere at Sherwood (Bronze, 2019)	McKenzie Living (Silver, 2018)
Avamere at St. Helens (Silver, 2020)	Miramont Pointe (Silver, 2019)
Avamere at Waterford ALF (Bronze, 2018)	Molalla Manor Care Center (Bronze, 2019)
Avamere Crestview of Portland (Bronze, 2020)	New Friends Memory and Residential Care of Florence (Bronze, 2020)
Avamere Rehab. of Clackamas (Bronze, 2019)	Oregon City Health Care Center (Bronze, 2019)
Avamere Rehab. of Eugene (Bronze, 2020)	Oregon Veteran's Home (Gold, 2014)
Avamere Rehab. of Hillsboro (Silver, 2020)	Oswego Grove (Bronze, 2009)
Avamere Rehab. of King City (Bronze, 2018)	The Pearl at Kruse Way (Bronze, 2020)
Cascade Terrace Nursing Center (Silver, 2014)	Prestige Care and Rehab. of Reedwood (Silver, 2015)
The Dalles Health and Rehab. Center (Bronze, 2019)	Prestige Senior Living Huntington Terrac (Bronze, 2019)
East Cascade Retirement Community (Bronze, 2020)	Stafford Assisted Living (Bronze, 2019)
French Prairie Nursing and Rehab. Center (Bronze, 2019)	Suzanne Elise Assisted Living Community (Silver, 2020)
Green Valley Rehab. Health Center (Silver, 2019)	Terrace at Laurelhurst Village (Bronze, 2018)
Gresham Post-Acute Care and Rehab. (Bronze, 2019)	West Hills Health and Rehab. Center (Silver, 2015)
Hearthstone Nursing and Rehab. (Bronze, 2018)	West Hills Village (Silver, 2017)
Hearthstone of Beaverton (Bronze, 2020)	Willowbrook Terrace (Bronze, 2019)
Homewood Heights Assisted Living (Bronze, 2018)	
Hood River Care Center (Bronze, 2019)	

## Baldrige in the U.S.

- **U.S. organizations applying for the Baldrige Award have received 1,767 feedback reports detailing organizational strengths and opportunities for improvement.**
- **124 Baldrige Award recipients share their role-model practices with other organizations.**
- **2010–2020 applicants represent 676,535 U.S. jobs, 5,001 work sites, more than \$189 billion in revenues/budgets, and about 614 million customers served.**
- **253 national Baldrige examiners volunteered roughly \$5.7 million in services in 2020.**
- **In 2019, 29 independently funded and managed regional, state, and sector Baldrige-based programs evaluated 1,598 organizations using 1,686 volunteer examiners.**