



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Oregon

- 1 Oregon applicant for the Baldrige Award (2005–2018)
- 1 Oregon award applicant in 2011 represents 3,293 jobs, 3 work locations, \$250 million in revenue/budget, and 550,000 customers served.
- 4 Baldrige examiners from Oregon volunteered about \$90,000 in services in 2018.

Performance Excellence Northwest

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

Performance Excellence Northwest (PENNW; <https://performanceexcellencenw.org>) is a regional program affiliated with the national Baldrige Performance Excellence Program. Volunteers comprise the Board of Directors, Panel of Judges, Board of Examiners, Mentors and others. Our 200+ volunteers partner with health care organizations, manufacturers, government agencies, schools, small and large businesses and nonprofits to help them improve overall performance using the renowned national Baldrige Excellence Framework and leading continuous improvement tools.

2017–2018 Performance Excellence Northwest Award Recipients in Oregon

Acumed (Achievement)
AllCare Health (Achievement)

AHCA/NCAL National Quality Award Recipients in Oregon

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Avamere at Hillsboro (Silver, 2014)
Avamere at Sandy (Silver, 2014)
Avamere at Waterford (Bronze, 2018)
Avamere Rehabilitation of Coos Bay (Silver, 2014)
Avamere Rehab. of King City (Bronze, 2018)
Cascade Terrace (Silver, 2014)
Coast Fork Nursing Center (Silver, 2017)
Creswell Health & Rehabilitation (Silver, 2017)
The Dalles Health & Rehabilitation Center (Bronze, 2015)
East Cascade Retirement Community (Bronze, 2015)

Elizabethan Manor (Bronze, 2015)
Gateway 2 Healthier Living (Bronze, 2017)
Gateway Care & Retirement Center (Bronze, 2016)
Green Valley Rehab. & Health Center (Bronze, 2018)
HearthStone Manor (Bronze, 2018)
Homewood Heights Assisted Living (Bronze, 2018)
Independence Health & Rehabilitation (Bronze, 2015)
Laurelhurst Village Rehab. Center (Bronze, 2018)
McKenzie Living Springfield (Silver, 2018)
McKay Creek Estates (Bronze, 2017)

AHCA/NCAL National Quality Award Recipients in Oregon, continued

Meadow Park Health & Specialty Care Center
(Bronze, 2015)

Miramont Pointe RCF (Bronze, 2017)

Oregon City Health Care (Silver, 2015)

Oregon Veterans Home (2014, Gold)

Oregon Veterans Home—Lebanon (Bronze, 2017)

Portland Health & Rehabilitation Center (Bronze, 2016)

Prestige Care & Rehabilitation of Reedwood (Silver, 2015)

Prestige Care and Rehabilitation at Menlo Park
(Bronze, 2015)

Prestige Senior Living Arbor Place (Bronze, 2017)

Prestige Senior Living Beaverton Hills (Bronze, 2017)

Prestige Senior Living High Desert (Bronze, 2017)

Prestige Senior Living Orchard Heights (Bronze, 2017)

Prestige Senior Living Southern Hills (Bronze, 2016)

The Springs at Clackamas Woods AL (Bronze, 2017)

The Springs at Sherwood (Bronze, 2016)

The Springs at Tanasbourne (Bronze, 2017)

The Springs at Wilsonville (Bronze, 2017)

Terrace at Laurelhurst Village (Bronze, 2018)

West Hills Health & Rehabilitation (Silver, 2015)

West Hills Village (Silver, 2017)

Baldrige in the U.S.

- **U.S. organizations applying for the Baldrige Award have received 1,724 feedback reports detailing organizational strengths and opportunities for improvement.**
- **115 Baldrige Award recipients share their role-model practices with other organizations.**
- **2010–2018 applicants represent 641,693 U.S. jobs, 3,072 work sites, more than \$166 billion in revenues/budgets, and about 451 million customers served.**
- **352 national Baldrige examiners volunteered roughly \$7.9 million in services in 2018.**
- **In 2018, 30 independently funded and managed regional, state, and sector Baldrige-based programs evaluated 1,447 organizations using 1,719 volunteer examiners.**