



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

## Baldrige in South Carolina

- **8 South Carolina applicants for the Baldrige Award (2005–2020)**
- **2 South Carolina award applicants in 2016–2020 represent 11,612 jobs, 1,617 work locations, about \$2 billion in revenues/budgets, and over 236,000 customers served.**
- **7 Baldrige examiners from South Carolina volunteered about \$157,500 in services in 2020.**

## South Carolina National Role Model in Manufacturing

Milliken & Company, manufacturing, 1989

## South Carolina Quality Forum

The Alliance for Performance Excellence ([www.BaldrigeAlliance.org](http://www.BaldrigeAlliance.org)) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The South Carolina Quality Forum ([www.scquality.com](http://www.scquality.com)) was created in 1991 to recognize and encourage improvements and excellence in quality, productivity, efficiency, effectiveness, and competitiveness by organizations throughout South Carolina. The South Carolina Quality Forum uses the Baldrige Performance Excellence Program to accomplish this mission.

## 2011–2020 South Carolina Governor’s Quality Award Recipients

### Governor’s Award

Charleston Water System  
Medical University of South Carolina  
Self Regional HealthCare

### Gold Achiever Award

Greenville Technical College

### Silver

Caris Healthcare  
Pelham Medical Center

### Bronze

9Round 30 Min Kickbox Fitness  
Medical University Hospital Association

### Explorer

Public Employees Benefit Authority

## Success Story



Self Regional Healthcare began as Self Memorial Hospital in 1951 and was built to be one of the most advanced hospitals in the country. It is now a major referral and medical center that provides advanced health care services to a population of more than a quarter of a million people from the surrounding seven counties.

### Highlights

- 11 consecutive Gallup Great Workplace Awards
- American Heart Association Gold Plus Award for heart failure care

## AHCA/NCAL National Quality Award Winners in South Carolina

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Beaufort Nursing and Rehab. (Bronze, 2020)  
Franke Healthcare and Rehab. (Bronze, 2018)  
Heartland of Columbia Rehab. and Nursing Center (Bronze, 2020)  
Life Care Center of Charleston (Bronze, 2020)  
Life Care Center of Hilton Head (Bronze, 2020)  
Medford Place (Bronze, 2018)  
Mount Pleasant Manor (Bronze, 2019)  
Mountainview NH (Bronze, 2018)  
NHC HealthCare Greenville (Silver, 2019)  
NHC HealthCare Anderson (Bronze, 2020)  
NHC HealthCare Lexington (Bronze, 2016)  
NHC HealthCare Sumter (Bronze, 2019)  
Oakhaven Inc. (Bronze, 2018)  
PruittHealth—Barnwell (Bronze, 2011)  
PruittHealth—Columbia (Bronze, 2008)  
PruittHealth—Conway (Bronze, 2020)  
PruittHealth—Moncks Corner (Bronze, 2012)  
PruittHealth—North Augusta (Bronze, 2017)  
PruittHealth—Orangeburg (Bronze, 2019)  
PruittHealth—Pickens (Silver, 2019)  
PruittHealth—Ridgeway (Bronze, 2020)  
Richard M. Campbell Veteran's Nursing Home (Silver, 2018)  
Spartanburg Hospital for Restorative Care (Bronze, 2019)  
Veterans Victory House Nursing Home (Bronze, 2016)  
Wesley Court Assisted Living (Bronze, 2018)