



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Nebraska

- **4 Nebraska applicants for the Baldrige Award (2005–2018)**
- **1 Nebraska applicant in 2018 represents 287 jobs, 3 work locations, more than \$46 million in revenues/budget, and more than 30,000 customers served.**
- **1 Baldrige examiner from Nebraska volunteered more than \$22,000 in services in 2018.**

Rocky Mountain Performance Excellence

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

Incorporated in 2000 as a 501(c) (3) nonprofit corporation, Rocky Mountain Performance Excellence (RMPEX; www.rmpex.org/) helps organizations improve performance and achieve results. The approach is based on the Baldrige Excellence Framework, a proven framework that brings innovation and results to any organization. RMPEX serves Colorado, Montana, Nebraska, and Wyoming.

2015–2018 Rocky Mountain Performance Excellence Award Recipients in Nebraska

Community Hospital, McCook (Peak)
Great Plains Health (High Plains)

Success Story



Community Hospital is a 25-bed critical access hospital accredited through the Joint Commission. It offers five primary service lines on campus in McCook, with physicians' assistants at rural clinics. It serves southwestern Nebraska, as well as northwestern Kansas communities, with a workforce of approximately 301 employees.

Highlights

- At 100% for three Center for Medicare and Medicaid Services core measures
- National top 10% for median time to EKG
- 99.1th percentile in PRC inpatient perception survey for overall quality of care
- 96.8th percentile for home health care willingness to recommend
- Higher than 90th percentile for employee satisfaction with the hospital as a place to work

AHCA/NCAL National Quality Award Recipients in Nebraska

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Ashland Care Center (Bronze, 2017)
Blue Hill Care Center (Bronze, 2017)
Brighton Gardens (Bronze, 2017)
Brookefield Park (Silver, 2017)
Brookestone Meadows Rehabilitation & Care Center (Bronze, 2017)
Brookestone Village Rehab. & Care Center (Silver, 2018)
Central City Care Center (Silver, 2016)
Countryside Home (Bronze, 2018)
Crestview Healthcare Center (Bronze, 2018)
David Place (Silver, 2016)
Eastmont Towers/The Seasons/The Monarch (Bronze, 2017)
Elk Ridge Village (Bronze, 2018)
Fairview Manor/Country Reflections (Bronze, 2018)
Gardenside LTC/Jefferson Community Health & Life (Bronze, 2017)
Gateway Vista (Silver, 2018)
Gold Crest Retirement Center (Bronze, 2018)
Golden Ours Convalescent Home (Bronze, 2016)
Good Samaritan Society Longs Creek Village (Bronze, 2016)
Good Samaritan Society—Beatrice (Silver, 2018)
Good Samaritan Society—Grand Island (Bronze, 2017)
Good Samaritan Society—Linden View (Silver, 2017)
Good Samaritan Society—Syracuse (Silver, 2016)
Good Samaritan Society--The Villa (Silver, 2017)
Grand Island Veteran's Home (Bronze, 2016)
Gretna Community Living Center (Bronze, 2018)
Heritage Care Center (Silver, 2016)
The Heritage at College View (Bronze, 2018)
Heritage Crossings (Bronze, 2016)
Heritage of Bel Air (Silver, 2017)
Heritage of Red Cloud (Bronze, 2016)
Highland Park Care Center (Bronze, 2016)
Hillcrest Mable Rose (Bronze, 2017)
Homestead Rehabilitation Center (Silver, 2017)
Hooper Care Center (Silver, 2018)
Immanuel Courtyard (Bronze, 2018)
Immanuel Fontenelle (Bronze, 2018)
Immanuel Village (Bronze, 2018)
Imperial Manor Nursing Home (Bronze, 2016)
Lakeside Village (Bronze, 2018)
The Landing at Williamsburg Village (Silver, 2017)
Linden Estates (Bronze, 2018)
Louisville Care Center (Bronze, 2016)
The Meadows Senior Living (Bronze, 2017)
Midwest Homestead of Hastings (Bronze, 2016)
North Platte Care Center (Bronze, 2016)
Nye Legacy (Bronze, 2016)
Nye Pointe Health & Rehabilitation (Bronze, 2017)
Nye Square (Bronze, 2016)
Oxbow Living Center (Bronze, 2018)
Parkview Home Inc. (Bronze, 2016)
Prairie Pines Lodge (Bronze, 2016)
Prairie View Assisted Living (Bronze, 2017)
Premier Estates of Kenesaw (Bronze, 2016)
Premier Estates of Pawnee, LLC (Bronze, 2018)
Regency Square Senior Living (Bronze, 2018)
Ridgewood Retirement Community (Bronze, 2018)
Samaritan Springs (Silver, 2016)
Saunders Medical Center (Bronze, 2018)
South Haven Living Center (Silver, 2016)
St. Jane de Chantal Long-Term Care Services (Bronze, 2016)
Stone Hearth Estates (Silver, 2017)
Sumner Place Skilled Nursing & Rehab. (Bronze, 2016)
Sunrise Country Manor (Silver, 2018)
Sutherland Care Center (Silver, 2018)
Waverly Care Center (Silver, 2018)
Welcov Assisted Living at Papillion (Bronze, 2017)
Welcov Assisted Living at Scottsbluff (Bronze, 2016)
Westgate Assisted Living (Bronze, 2016)
The Willows Assisted Living (Bronze, 2016)
York General Hearthstone (Bronze, 2018)