



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Nebraska

- **7 Nebraska applicants for the Baldrige Award (2005–2020)**
- **2 Nebraska applicants in 2020 represent 1,351 jobs, 7 work locations, more than \$70 million in revenues/budget, and more than 39,600 customers served.**
- **1 Baldrige examiner from Nebraska volunteered about \$22,500 in services in 2020.**

Rocky Mountain Performance Excellence

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

Incorporated in 2000 as a 501(c) (3) nonprofit corporation, Rocky Mountain Performance Excellence (RMPEX; www.rmpex.org/) helps organizations improve performance and achieve results. The approach is based on the Baldrige Excellence Framework, a proven framework that brings innovation and results to any organization. RMPEX serves Colorado, Montana, Nebraska, and Wyoming.

2015–2020 Rocky Mountain Performance Excellence Award Recipients in Nebraska

Community Hospital (Peak)

Great Plains Health (Peak)

Success Story



Community Hospital is a 25-bed critical access hospital accredited through the Joint Commission. It offers five primary service lines on campus in McCook, with physicians' assistants at rural clinics. It serves southwestern Nebraska, as well as northwestern Kansas communities, with a workforce of approximately 301 employees.

Highlights

- At 100% for three Center for Medicare and Medicaid Services core measures
- National top 10% for median time to EKG
- 99.1th percentile in PRC inpatient perception survey for overall quality of care
- 96.8th percentile for home health care willingness to recommend
- Higher than 90th percentile for employee satisfaction with the hospital as a place to work

Communities of Excellence Participants in Nebraska

The [Communities of Excellence Learning Collaborative](#) introduces communities to the Baldrige-based Communities of Excellence Framework. The framework promotes collaboration across key sectors and aligns the efforts of the businesses, organizations, school systems, and governmental organizations communitywide to implement and sustain community change.

McCook

AHCA/NCAL National Quality Award Recipients in Nebraska

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and postacute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Aksarben Village Dial Senior Living (Bronze, 2020)
The Ambassador Lincoln (Bronze, 2020)
The Ambassador Nebraska City (Silver, 2019)
The Ambassador Omaha (Bronze, 2019)
Autumn Pointe (Bronze, 2020)
Avamere at Lexington (Bronze, 2020)
Azria Health Ashland (Silver, 2019)
Brookestone Acres (Bronze, 2019)
Brookestone Meadows Rehab. and Care Center (Silver, 2020)
Brookestone View (Bronze, 2019)
Butte Senior Living/Country View Manor (Bronze, 2019)
Cloverlodge Care Center (Bronze, 2019)
Community Pride Care Center (Bronze, 2020)
Elk Ridge Village (Silver, 2020)
The Evergreen Assisted Living Residence (Silver, 2020)
Fallbrook Assisted Living and Memory Care (Bronze, 2020)
Good Samaritan Society—Atkinson/Prairie Winds Assisted Living (Bronze, 2020)
Good Samaritan Society—Auburn/Longs Creek Village (Bronze, 2019)
Good Samaritan Society—Bloomfield/Sunset View (Bronze, 2019)
Good Samaritan Society—Millard (Bronze, 2020)
Good Samaritan Society—St. Luke's (Bronze, 2020)
Good Samaritan Society-Colonial Villa (Bronze, 2020)
Good Shepherd Lutheran Home (Bronze, 2020)
Good Shepherd Lutheran—Assisted Living (Bronze, 2020)
Heritage Care Center (Bronze, 2020)
Heritage Crossings (Silver, 2019)
Heritage of Bel Air (Gold, 2020)
Heritage of Red Cloud (Silver, 2019)
Hillcrest Country Estates—Cottages (Bronze, 2020)

Hillcrest Country Estates Grand Lodge (Bronze, 2019)
Hillcrest Mable Rose (Silver, 2019)
Hillcrest Shadow Lake (Bronze, 2019)
Hillcrest Silver Ridge (Bronze, 2020)
Immanuel Courtyard (Silver, 2020)
The Kensington at Hastings (Bronze, 2019)
Knolls Senior Living (Bronze, 2020)
Legacy Garden Rehab. and Living Center (Bronze, 2019)
Legacy Square (Bronze, 2020)
Life Care Center of Omaha (Bronze, 2020)
The Lighthouse (Bronze, 2019)
Louisville Care Center (Silver, 2019)
The Meadows Senior Living (Silver, 2020)
New Cassel Retirement Center (Bronze, 2020)
Nye Legacy (Silver, 2020)
Nye Square Assisted Living (Silver, 2019)
Old Mill Rehab. (Bronze, 2020)
Pacific Springs Village (Bronze, 2020)
Papillion Manor (Bronze, 2020)
Providence Place of Fremont (Bronze, 2019)
Providence Place of Hastings (Bronze, 2019)
Regency Square Senior Living (Silver, 2020)
Regional West Village (Bronze, 2020)
Rose Lane Home (Bronze, 2019)
South Haven Living Center (Bronze, 2020)
Southlake Village Rehab. and Care Center (Bronze, 2020)
Spring Creek Home, LLC (Bronze, 2020)
St. Jane de Chantal LTC Services (Silver, 2019)
Tabitha at The Landing (Bronze, 2019)
Tabitha in Crete (Bronze, 2020)
Tabitha Nursing and Rehab. Center (Bronze, 2019)
Trinity Village (Bronze, 2020)
Yankee Hill Village (Bronze, 2020)