



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Alabama

- **11 Alabama applicants for the Baldrige Award (2005–2020)**
- **1 Alabama award applicant in 2011 represents 895 jobs, 51 work locations, \$568 million in revenues/budgets, and an estimated 6,000 customers served.**
- **2 Baldrige examiners from Alabama volunteered about \$45,000 in services in 2020.**

Alabama Performance Excellence Program

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

The Alabama Performance Excellence Program (www.uab.edu/alabamaexcellence) is a Baldrige-based program recognizing and honoring organizations that are using effective productivity and quality improvement strategies, techniques or practices which could be shared with other organizations with the expectation that they will contribute to the overall economic well-being in the state of Alabama.

2017–2020 Alabama Performance Excellence Recipients

Alabama Performance Excellence Award

Legacy of Hope

Commitment to Performance Excellence

Alabama Organ Center

Athens Limestone Hospital

Pathway to Performance Excellence

Capitol Hill Healthcare

Intuitive Research

McGuffey Healthcare

Selma City School System

Westside Terrace Healthcare

Wilkins Miller

Featured Recipient



Legacy of Hope is the organ, eye, and tissue donor registry for the state of Alabama.

Highlights

- Improvement in timely referrals
- Reduction in organ packaging complaints
- Reduction in wait list deaths
- Improving operating margins

AHCA/NCAL National Quality Award Recipients in Alabama

The AHCA/NCAL National Quality Award Program (www.ahcancal.org) provides a pathway toward performance excellence for providers of long-term and post-acute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Albertville NH (Silver, 2004)
Bill Nichols State Veterans Home (Silver, 2019)
Capitol Hill Healthcare Center (Silver, 2019)
Crowne Health Care of Montgomery (Silver, 2020)
Cypress Cove Care and Rehab. (Bronze, 2019)
Diversicare—Park Place (Bronze, 2018)
Florence Nursing and Rehab. Center (Bronze, 2017)
Lloyd E. Tut Fann State VA (Bronze, 2016)
Glenwood Rehab. and Care Center (Bronze, 2015)
Haleyville Health and Rehab. Center (Bronze, 2020)
Hanceville Nursing Home (Bronze, 2019)
Hillview Terrace (Bronze, 2019)
McGuffey Health and Rehab. Center (Bronze, 2018)
Mobile Nursing and Rehab. Center, LLC (Silver, 2019)
Montgomery Children’s Specialty Center (Bronze, 2017)
NHC HealthCare Anniston (Silver, 2020)
NHC HealthCare Moulton (Silver, 2020)
NHC Place Anniston (Bronze, 2020)
Piedmont Health Care Center (Bronze, 2018)
Regency Retirement Village (Bronze, 2019)
Ridgeview Health Services (Bronze, 2020)
Shelby Ridge (Bronze, 2018)
Talladega Healthcare Center (Bronze, 2020)
Walker Rehab. Center (Bronze, 2020)
Wesley Place on Honeysuckle (Bronze, 2018)
Westside Terrace (Silver, 2019)