



Created by Congress in 1987, the Baldrige Program helps organizations improve and succeed in the global marketplace. It is the only public-private partnership and Presidential award program dedicated to improving U.S. organizations. In collaboration with the Baldrige community, the Baldrige Program offers a systems approach to organizational excellence, award-winning leadership development, self-assessment tools, organizational assessments by trained experts, workshops on how to improve, and events that showcase best management practices.

Baldrige in Illinois

- **28 Illinois applicants for the Baldrige Award (2005–2020)**
- **3 Illinois award applicants in 2016–2020 represent an estimated 500 jobs, 19 work locations, more than \$6 billion in revenues/budgets, and an estimated 468,000 customers served.**
- **11 Baldrige examiners from Illinois volunteered about \$247,500 in services in 2020.**

Illinois National Role Models

Advocate Good Samaritan Hospital, health care, 2010
Community Consolidated School District 15,
education, 2003
Illinois Municipal Retirement Fund, nonprofit, 2019

Integrated Project Management Company, Inc.,
small business, 2018
Motorola Inc., Commercial, Government, and Industrial
Solutions Sector, manufacturing, 1988 and 2002

Success Story



With a workforce of 210, the Illinois Municipal Retirement Fund is a public, defined-benefit pension plan providing services to local government and school district employees throughout Illinois (except for the City of Chicago and Cook County). It serves 3,010 employers and has \$42.7 billion in assets. IMRF has 176,517 active members, 119,939 inactive members, and 133,261 benefit recipients. It has main and satellite offices, respectively, in Oak Brook and Springfield, IL, as well as eight Illinois regional home offices.

Highlights

- Standard and Poor's "strong" rating since 2017
- 90% funded, 1 of only 16 of the 100 largest U.S. public pension plans at this level
- Over 10 years, 9.47% gross annualized rate of return, better than the actuarial assumption of 7.5% and total portfolio benchmark of 8.78%
- 97% member and 96% employer satisfaction with transactions

IMEC Recognition Program

The Alliance for Performance Excellence (www.BaldrigeAlliance.org) is a nonprofit national network of Baldrige-based organizations with a mission to grow performance excellence in support of a thriving Baldrige community. Alliance members include Baldrige-based programs that use the Baldrige Excellence Framework to serve organizations from all sectors in their region, state, or a specific industry. These programs annually evaluate and recognize over 1,000 organizations and serve as the feeder system for the national Baldrige Award.

IMEC (www.ilpex.org) leverages the Baldrige Excellence Framework as a foundation for driving organizational improvement and innovation across Illinois. By providing a range of hands-on, goal-oriented solutions, IMEC leads organizations in their mission to improve business results and create sustainable competitive futures. Through the Recognition Program, IMEC celebrates organizations committed to achieving enterprise excellence.

2011–2020 IMEC Recognition Program Award Recipients

Gold		
Advocate Good Samaritan Hospital	Community Consolidated School District 93	Community Consolidated School District 93
Advocate Lutheran General Hospital	Concentric AB	Concentric Itasca, Inc.
American College of Healthcare Executives	Concentric Rockford, Inc.	Elmhurst Hospital
Illinois Municipal Retirement Fund	Decatur Memorial Hospital	Health Research and Educational Trust
Integrated Project Management	Health Research and Educational Trust	HSHS St. Anthony's Memorial Hospital
United Cerebral Palsy Land of Lincoln	HSHS St. Anthony's Memorial Hospital	MedGyn
Sarah Bush Lincoln Health System	HSHS St. Francis Hospital	Meridian Community Unit School District 223
St. Mary's Good Samaritan, Inc.	Saint Anthony Hospital	National Express LLC
Silver	Sherman Hospital	OSF St. Mary Medical Center
Advocate Sherman Hospital	Bronze	Saint Anthony Hospital
Anderson Packaging, Inc.	Acciona North American Energy	St. Elizabeth's Hospital
Blessing Hospital	College of DuPage	St. Mary's Hospital

Featured Recipient



An international professional society of 40,000 healthcare executives, ACHE's mission is to advance its members and healthcare management excellence. ACHE offers the prestigious FACHE® credential, signifying board certification in healthcare management. Its network of 78 chapters provides access to networking, education, and career development at the local level.

ACHE is also known for its magazine, *Healthcare Executive*, and the annual Congress on Healthcare Leadership. Its publishing division, Health Administration Press, is one of the largest publishers of books and journals on health services management.

Selected Results

- 17% membership growth since 2010
- 10% growth in chapter education over 2 years
- 30% growth in print book sales over 2 years; 16% growth in digital book sales over 4 years

AHCA/NCAL National Quality Award Recipients in Illinois

The [AHCA/NCAL National Quality Award Program](#) provides a pathway toward performance excellence for providers of long-term and post-acute care services. The program is based on the core values and criteria of the Baldrige Performance Excellence Program.

Astoria Place Living and Rehab. (Silver, 2018)	Grove of LaGrange Park (Silver, 2019)
Avantara Park Ridge (Silver, 2020)	Hamilton Memorial Rehab. and Health Care Center (Silver, 2020)
Burgess Square Healthcare Centre (Gold, 2020)	Lakeland Rehab. and Healthcare Center (Silver, 2018)
Church Creek (Silver, 2018)	Resthove Home of Whiteside County (Silver, 2019)
Coulterville Rehab. and Health Care Center (Silver, 2019)	Sunrise of Gurnee (Gold, 2018)
Dixon Rehab. and Health Care Center (Silver, 2018)	Warren Barr Lincoln Park (Silver, 2019)
Grove of Evanston (Silver, 2018)	Additional Bronze winners
Grove of Fox Valley (Silver, 2019)	